

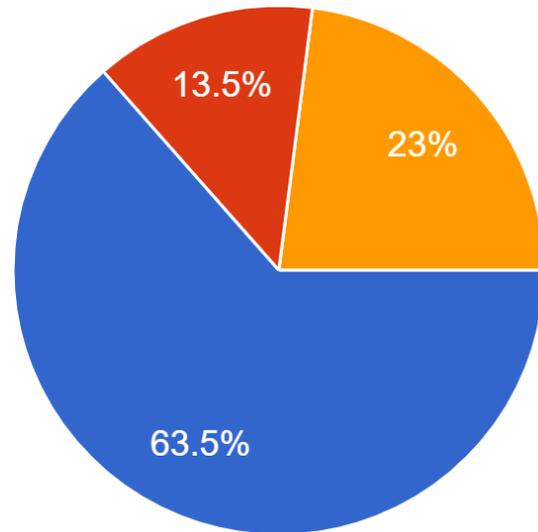


# New Bridge Nursery School Parent Survey July 2025

# What class is your child in?

What class is your child in?

74 responses



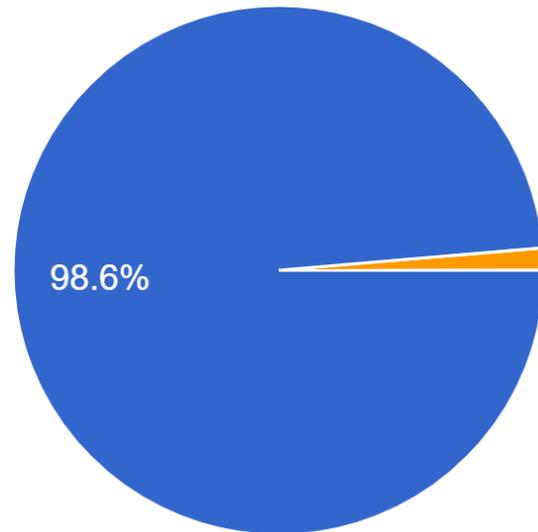
- Rainbow
- Snowflake
- Sunshine

# Statement 1

## My Child is happy at this Nursery

1. My child is happy at this nursery.

74 responses



- Agree
- Disagree
- Don't know

# Statement 1

## My Child is happy at this Nursery

- He loves going to nursery
- ...loves coming to nursery
- ... is so happy at nursery, when she is home on the weekend she speaks about her friends at nursery and the teachers and all that she does. She loves it at New-bridge and everyone there from all the teachers to the childcare assistants and the admin staff and the heads of the school are all so kind and welcoming. We want to give a special thank you to Gemma (in rainbow class) she has really helped ... developed her social skills at school and made her feel welcome and comfortable.
- After a difficult settling in session, ... now goes happily to nursery every morning and is really excited about meeting his friends there.
- ... loves nursery so much that sometimes he's disappointed on the weekends when it's just us! We're so pleased that you've made such a great environment.
- She's happy with the teachers and peers
- My son looks forward to going to nursery.
- ... is happy going to nursery and always asking to go even in the weekends or half term. She loves the teachers and learned so much since she joined in January.
- ... thoroughly enjoys her time at New Bridge, and loves being outside in the garden and the home corner especially.
- ... loves nursery and really enjoys her time there.

# Statement 1

## My Child is happy at this Nursery

- Always happy going to school
- He enjoys the activities and come home with a good mood and smiley face.
- Best nursery team ever
- She is always excited to go and is really happy when she comes out
- ... has been very settled, rarely getting upset at drop off and telling us stories of what she does at Nursery school.
- He is very happy to go in everyday.
- ... moved up to Rainbows in September. He enjoys nursery and the activities. It's an excellent nursery and we are so happy he is there. Thank you New bridge team!
- ... feels slightly quite scared at times. She has also spoken about another child closing a door on her, hurting her head! She has been wet in her urine 2 time last week saying she has been like this more than half way through those particular sessions! Unsure what is the reason and at times she feels overwhelmed as soon as she enters the nursery.“
- ... loves to go to school everyday
- ... absolutely loves the nursery. She is very happy and her progress can be seen.

# Statement 1

## My Child is happy at this Nursery

- ... adores nursery, always looking forward to going back on days off
- "She is very happy attending her sessions at Nursery."
- ... has had a wonderful start to his nursery experience. He has been very happy at New Bridge.
- ... is extremely happy at the nursery
- He is really happy to attend the nursery and he is very happy with the nursery environment.
- ... is very happy and confident at nursery. She enjoys playing with friends and joining in with lots of activities.
- ... is really happy in the nursery
- He likes to go to school everyday and also on holiday
- We love New Bridge and the team there.
- She loves going to nursery and talks so fondly of all the staff and her friends
- So happy to see my little one going to nursery with a big smile every day! Knowing he's happy and well cared for means the world to me

# Statement 1

## My Child is happy at this Nursery

- ... is so happy at Newbridge, he loves every second there. He is super excited to walk in there in the morning and always talk excitedly about his school.
- Very happy!
- ... is extremely happy and content at the nursery , and we've seen significant growth in her social and learning skills.
- My child loves this nursery and has done so well
- He has recently been asking to go to school when he's not due in and he will wake up in the morning and say come on mummy I don't want to be late for school.
- He is happy at the nursery
- He is always happy to go into nursery and smiling when I pick him up
- Can't wait to go in and can not wait to go back again.
- He is always smiling and happy when he is going to school, especially when he gets to the school compound you see the joy n smile on his face.
- She is always eager to get inside & slow to come out, which I consider a good sign.
- ... loved his teachers and all the activities.

# Statement 1

## My Child is happy at this Nursery

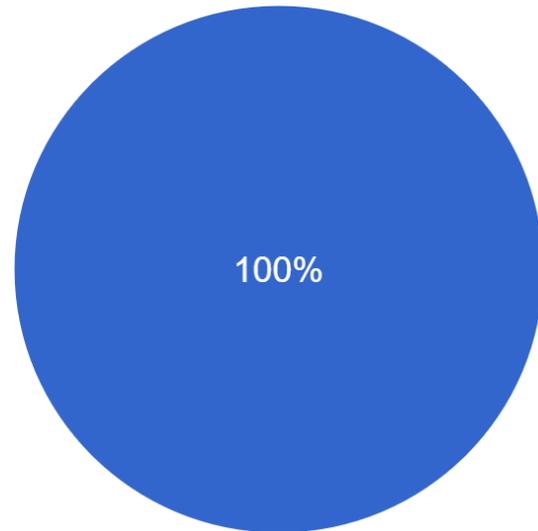
- ... always comes out smiling or laughing from nursery. She quite often at bed time will ask "are we going to nursery tomorrow" which I guess is a good indication that she really enjoys her time there!
- Yes ... loves going to nursery and loves his teachers
- ... is always happy when he is back from school
- Sometimes ... tells me he doesn't want to go home because he loves nursery so much!

# Statement 2

## My Child feels safe at this nursery

2. My child feels safe at this nursery.

74 responses



- Agree
- Disagree
- Don't know

# Statement 2

## My Child feels safe at this nursery

- Very good nursery staffs are excellent
- ... has never shown that he doesn't feel safe whilst at nursery
- I am 100% happy with the safety of my child at nursery, all the teachers are remarkable and the play areas are all closed off to the outside public so I have no worries.
- We feel confident in ...'s safety and in his ability to explore new environments and activities safely.
- He feels safe and secure and is happy to go to a member of staff if something is wrong
- As a parent I feel happy with how safe the nursery setting is and confident ... is safe.
- ... feels safe with the teachers, staff and other children and knows to approach staff if something happens that she doesn't like. She trusts the staff to step in when she needs them!
- No sign neglect in any form
- Very safe
- Apart from another child being able to shut a door, hurting her seems daunting
- The school will report any accidents to me

# Statement 2

## My Child feels safe at this nursery

- ... can be sensitive and occasionally deregulated but I have never had concerns over how safe he feels. He trusts the adults that care for him.
- The staff create a warm, caring and secure environment, she is pretty comfortable and happy to go to the nursery
- Just running in every morning, shows me he feels safe
- Agreed
- I ask her casually but regularly and she always says she feels safe
- ... loves to go to nursery
- Yes definitely, he is very comfortable with the teachers
- I have no reason to even question this
- He wouldn't be this excited to go if he didn't feel safe there
- ... feels very safe at nursery and never complains about being scared or not wanting to go. He has been falling a lot recently but that is potentially due to his energy, character and exploring style and nature. I always get an accident report and a call when this happens. ... seems to understand a bit more now that he needs to be careful and that there are consequences when he is not carefully playing
- Very safe and cared for

# Statement 2

## My Child feels safe at this nursery

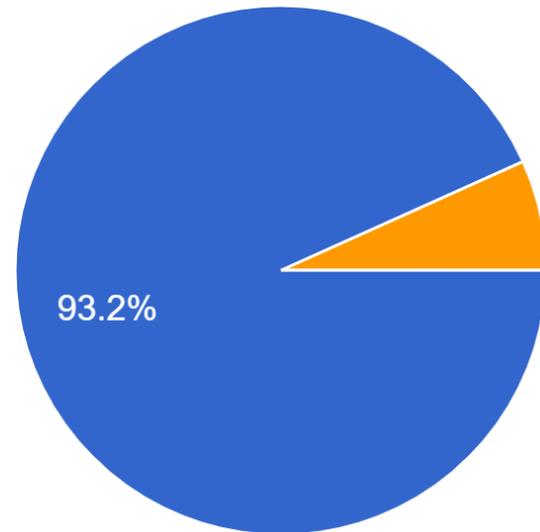
- The nursery staff are caring, supportive ,and create a warm environment that makes her feel safe and happy.
- My child always goes in to nursery happy
- The nursery do lots to make sure ... is safe
- We all feel like we are in a safe pair of hands
- The facilities around and the good n trained teachers gives me peace of mind whenever he is in school.
- She is always eager to get inside & slow to come out, which I consider a good sign.
- ... always ready to attend- due to happy-safe environment.
- ... has never expressed any worry about attending nursery. She is always happy and excited.
- Yes
- Yes agreed

# Statement 3

## The nursery promotes good behaviour

3. The nursery promotes good behaviour.

74 responses



- Agree
- Disagree
- Don't know

# Statement 3

## The nursery promotes good behaviour

- He learns a lot they keep him so engaged
- ... is supported well with his behaviour needs
- Since starting nursery, ... is more confident and able to play with other children in different environments.
- New Bridge helps show ... good behaviour.
- The staff are kind and compassionate in their approach to behaviour management.
- "While we think the nursery probably does as it's very much the ethos there, it would be good to understand how staff do this in practice. For instance, ... has been telling us another child hits him and we talk about saying "no" and telling a teacher (we've also mentioned this via the office as we didn't want to say it in front of other parents and teachers at drop off) but we're not sure what the teacher does/how this has been addressed. Also we were informed the other day that ... bit a child, which we of course are concerned about, but we were given very little context around this and how the nursery dealt with it. I spoke to ... and he recognised his behaviour but also said another child hit him. ( not the child in question). It's hard to gauge what happens just from speaking with ... and would be helpful to know how the nursery approaches behaviour like this and the context around incidents so we can better manage this. Also how does the nursery teach personal space and behaviour to the children as a whole in terms of their social learning? We appreciate the nursery is a busy environment and the staff have lots of children there and we are sure staff do their best but it would be helpful to have more information on this please. "

# Statement 3

## The nursery promotes good behaviour

- ... always says to how Mandy says to him on some behaviours and I can see the positive changes of his behaviour
- ... brings home lovely skills that he is learning at Newbridge. An example is his building of autonomy by signing “stop”
- I have noticed my child learning to share , use the magic words: Sorry and Thank you which reflects the values encouraged at the nursery.
- Agreed
- Staff is really nice with communication
- ... has learnt very good vocabulary and manners from this nursery
- ... has got better at sharing since starting in January
- "The nursery does a great job encouraging positive behaviour in the children"
- Very true, ... learnt a lot from the team, he is heavily influenced by them
- Always feeding back to parents and working on areas of improvement with the children
- Yes we have seen good progress in ... good behaviour.

# Statement 3

## The nursery promotes good behaviour

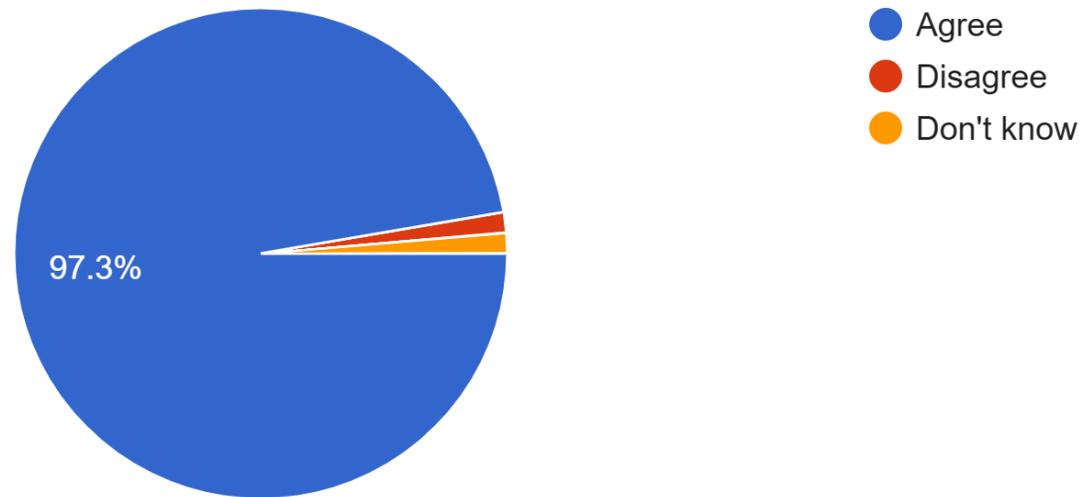
- ...'s learning to share better
- If I mention a behaviour it is talked through and we see changes like running towards a busy road
- At the end of every session they will tell you how your child behaved n how they corrected him.
- Yes-all the teachers are always top of their behaviour.
- Yes agree because ... is doing very well at home
- The staff have supported my child when he has shown tricky behaviour, using positive reinforcement which really helped him

# Statement 4

## The nursery keeps me up to date with what my child is learning and the progress they are making.

4. The nursery keeps me up to date with what my child is learning and the progress that they are making.

74 responses



# Statement 4

## The nursery keeps me up to date with what my child is learning and the progress they are making.

- Focus sessions are so helpful
- Very good communication
- I love having meetings with my child's teacher to find out about her development and they have these regularly.
- We love receiving the regular weekly updates on the children's activities and the focus week sessions are a great way to track progress in a meaningful way. Thanks for all your hard work!
- The reviews are helpful. It would be great if a detailed breakdown of where your child was in relation to national expectations could be given - something colour coded for staff quickness maybe?
- New Bridge shows all of ...'s progress and activities on tapestry which keeps me informed with her day to day.
- I have loved the focus child weeks and the weekly newsletter is a brilliant way of keeping up to date and prompting conversations with ...
- Through tapestry
- I appreciate the feedback received during the focus weeks plus the weekly updates and photos.
- We are very pleased with the update we receive on Tapestry. Appreciate the session conducted with Jo as well
- The communication and updates from nursery are excellent.

# Statement 4

## The nursery keeps me up to date with what my child is learning and the progress they are making.

- Newbridge update Tapestry frequently, including wow moments that we really appreciate. The staff provide information as and when is needed, and are open if we ever have questions. Our introduction to SEND has been really well supported and always feel like the team are going above and beyond.
- Their daily activities are updated at Tapestry, which helps us stay connected to their daily experiences
- At drop and pick up, and tapestry there is always something shared
- I find the feedback after her focus week a bit general and vague and she's not in many photos so I don't feel I really know what she gets up to a lot. The staff are very friendly though and would chat to me about it if I asked but I do feel I have to ask a lot of the questions even after focus week
- Nursery/staff do have regular catch up with us to keep us updated.
- The focus week is amazing and let's parents know their progress at school
- I really like the concept of tapestry update and the focus week regularly
- I find these very helpful
- I love how the nursery shares regular updates about my child's learning and development
- Yes, focus weeks have been very helpful for us to share learning goals and plans. I really enjoy those. I also found Mel and the team very approachable and easy to talk to whenever I have a challenge or concerns and whenever I need to.
- Lots of updates on tapestry and verbal updates

# Statement 4

## The nursery keeps me up to date with what my child is learning and the progress they are making.

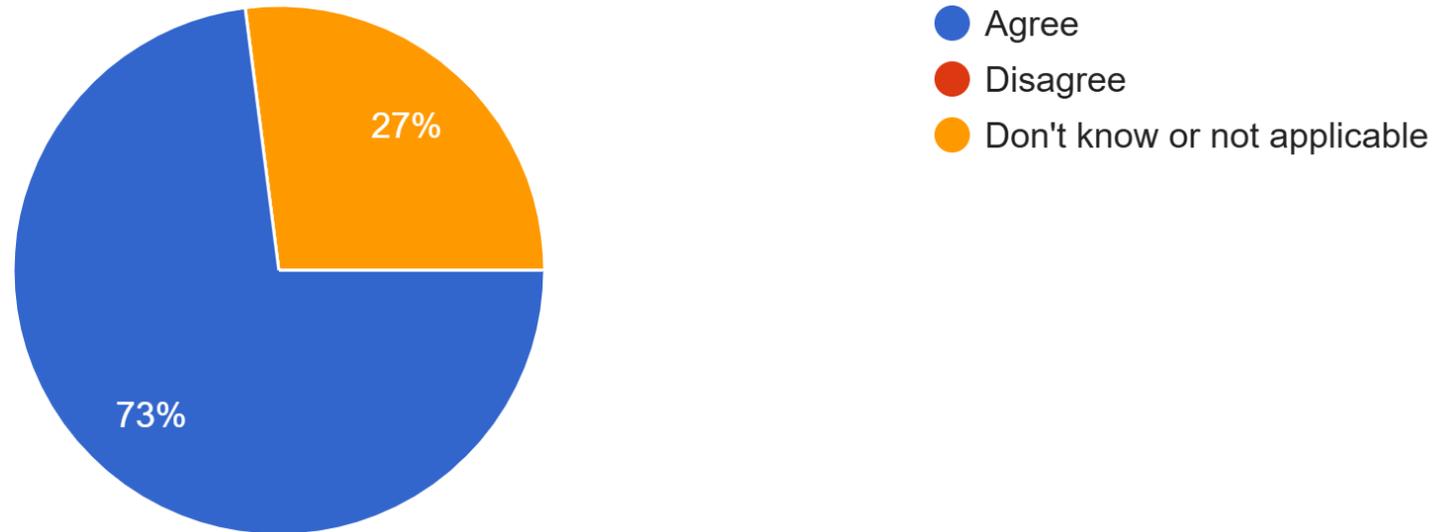
- The communication and updates from nursery are excellent.
- They always let me know if ... does anything new and what he has been doing
- At the end of every session they give reports about how your child is progressing and what needs to be done, also once in a while they do review with the parents to know what the child needs and how to go about it.
- Yes
- Tapestry has been brilliant, I've really enjoyed reading about how ... has got on and what she has got up to. There are regular focus child weeks too which are always handy for any questions I need to raise or just a general chat about how Antalya is doing.
- Yes, we love receiving the feedback on tapestry and seeing how he progresses and the photos
- Yes
- Love the Tapestry updates

# Statement 5

## When I have raised concerns with the nursery they have been dealt with properly.

5. When I have raised concerns with the nursery they have been dealt with properly.

74 responses



# Statement 5

## When I have raised concerns with the nursery they have been dealt with properly.

- Totally agree with this since my kid needs extra care they do their best
- No issues at all. If anything, staff are really patient with us when we get stuff wrong (missing water bottle, forgetting a hat)
- Haven't had the need to raise a concern but feel confident New Bridge would act appropriately.
- Haven't had reason to raise concerns.
- I don't have not raised any as I don't have any concerns.
- Yes but please see comments above on communication to parents around behaviour management and how this happens plus context setting for any incidents shared please.
- Not sure what action has been taken! But would assume no loose doors anymore, they are hazard for kids
- "... has said a few times that some of the children had been following her to the toilet and she didn't like it. Since she kept bringing it up I did speak to two staff members. They said they would talk to all the girls about this but I don't know if they did or not. I didn't get an update ... has also come back a few times with grazes etc. that weren't recorded or I wasn't told about. This may have been because she didn't tell a member of staff but when I've asked her she has always said that she had a cold compress whilst at nursery "
- Always gets good support with queries.

# Statement 5

## When I have raised concerns with the nursery they have been dealt with properly.

- They have been of immense help when I was concerned about his speech delay, and also during toilet training, they always cooperated.
- The staff all care very much about ... and I always feel listened to .
- I appreciate how the nursery listens and responds properly when I raise concerns.
- When ... had a medical issue the teachers were very caring and ensured they had all the updated info
- Yes we had good experience and staff is always supportive.
- Because the staff are very disciplined, committed and fair to everyone, am very optimistic that they provide fair treatment to every concern
- Never had concerns
- I have never had to raise any issues.

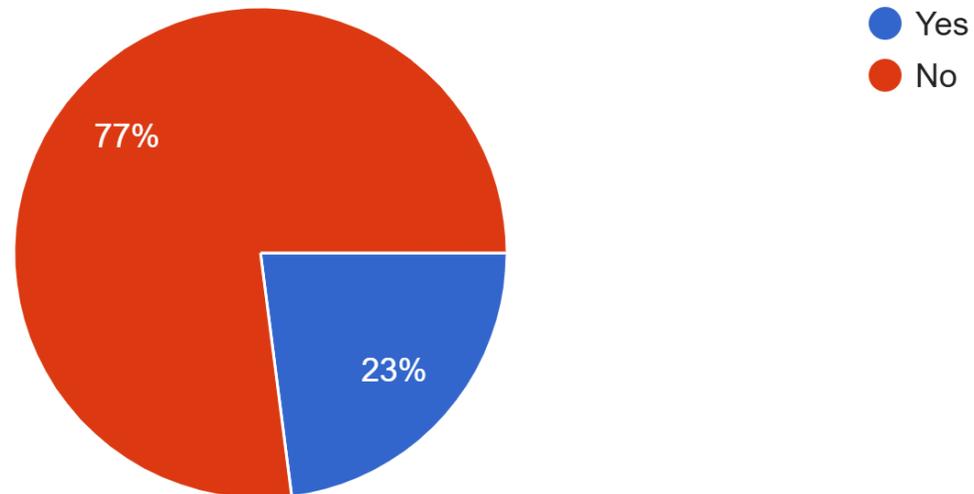
# Statement 6

## Does your child have special educational needs and/or disabilities? (SEND)

This will mean they have an ISP or EHCP and may be supported in Snowflakes. If no please go to question number 7.

6. Does your child have special educational needs and/or disabilities (SEND) that are supported at nursery? This will mean they have an ISP or EHCP a...nowflakes. If no please go to question number 7.

74 responses



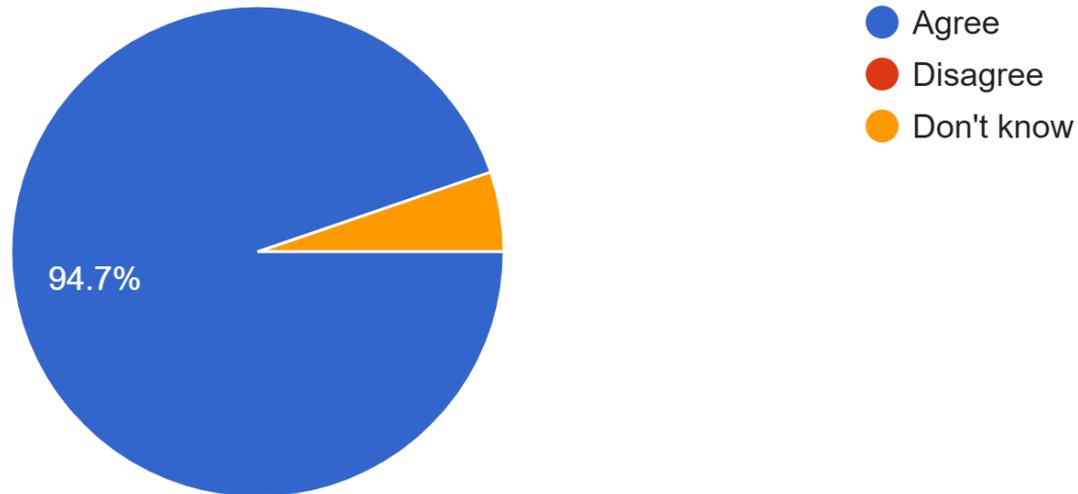
# Statement 6a

## Does your child have special educational needs and/or disabilities? (SEND)

\*Only answer this question if you said YES to your child having Special Educational Needs in the previous question - if not go to question 7.

6a) \*Only answer this question if you said YES to your child having Special Educational Needs in the previous question - if not go to the next question\* ...rery gives them the support they need to succeed.

19 responses



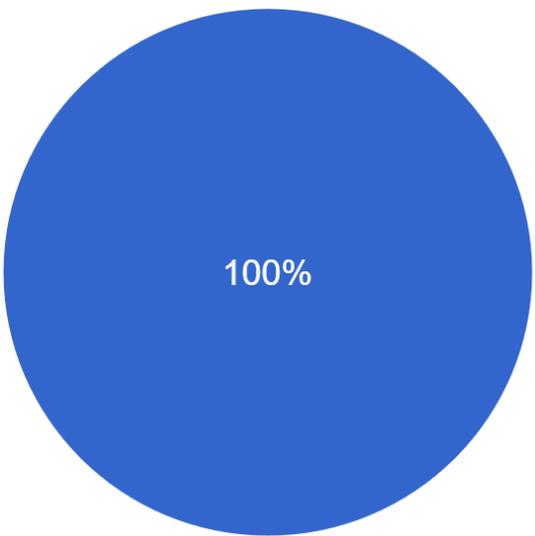
# Statement 6a

## Does your child have special educational needs and/or disabilities? (SEND)

- ... has been receiving speech and language support at nursery and he has made good progress since January.
- Snowflakes supports ... with all his Sen needs I feel very confident that staff have a good understanding of his needs and how to support him.
- "... is pre-verbal and has social-communication support needs. The team, especially his key worker Gemma, have built trusting relationships with him. He is consistently bringing home new skills and Gemma has been really amazing helping ... foster lovely friendships with his peers. The team have also supported our transition to Primary School and we feel more well equipped from their help."
- Snowflakes has helped ... communication come on in leaps and bounds. His trust in others has grown.
- We were kept up to date with SEND requirements, process to application.
- The nursery has been amazing with the amount of support for .... From the very beginning when he started he has had the support he needs to develop and learn new things
- My previous child did at New Bridge and they fully supported us until the very end.
- Absolutely yes, every support and links to where, who n when to get further information n help as well.

# Statement 7. My child does well at this nursery

7. My child does well at this nursery.  
74 responses



- Agree
- Disagree
- Don't know

# Statement 7. My child does well at this nursery

- ... is thriving within the nursery environment
- She has learned so many new skills and confidence
- ... has thrived at New Bridge and we are delighted for him to continue next year as well.
- ... has developed so well since starting in January 2024, her understanding of how the world works and her understanding of letters and numbers has massively improved.
- ... has thrived at New Bridge, both in relation her interpersonal skills and academically.
- More independent than what he use to be before now
- Since joining the nursery she has seemed more confident and has been speaking a lot more.
- I see improvements in his speech, confidence and he is thriving.
- New bridge is a fantastic nursery and ... is flourishing. Such a welcoming, warm and happy environment is created by the team and we really appreciate the hard work that goes into this. Thank you!
- She has settled well enjoys her time in there, developing both socially and academically
- ... has come on leaps and bounds with her phonics knowledge, writing and maths. She is able to write CVC words from listening to a word and has even started reading level 1 phonics books at home.

# Statement 7. My child does well at this nursery

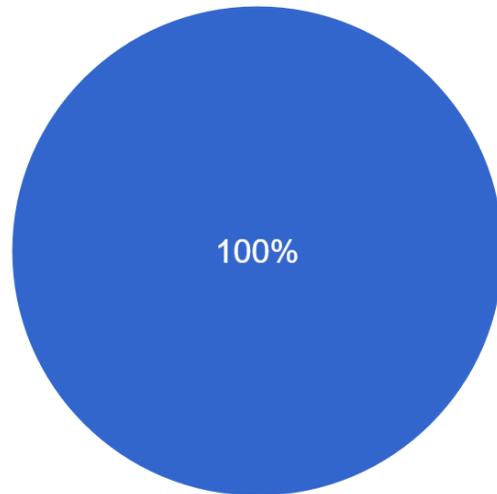
- We are please with nursery/staff. they encourage us all well.
- I am extremely satisfied with the progress.
- She has come on so much on so many levels since starting. She is so happy and we are too
- I'm happy to see my child progressing and enjoying their time at the nursery
- He loves it
- Yes
- From the report they give at end of every session n how he react to things in the house, show his performance in school
- ... enjoyed his nursery time.
- ... has thrived at New bridge. From writing her own name, to sounding out letters, recognising numbers and so much more!
- Yes ... has matured lots during nursery and comes back with all sorts of wonderful story's and knowledge to tell us
- He has improved in his learning
- My child is thriving, building strong relationships with staff and classmates and learning so much. My child even learned to wipe his own bottom at nursery (at the age of 3) which is absolutely amazing!

# Statement 8

There is a good range of learning opportunities for my child at this nursery, both inside and outside.

8. There is a good range of learning opportunities for my child at this nursery, both inside and outside.

74 responses



- Agree
- Disagree
- Don't know

# Statement 8

## There is a good range of learning opportunities for my child at this nursery, both inside and outside.

- ... has learned so much from nursery. We'd struggle to provide such varied learning opportunities at home.
- We are always pleasantly surprised with the range of activities and cultural events that New Bridge put in the time to run. I was amazed when we dropped ... off and heard about the ducks and the animals who came to visit! The dancing videos are great too.
- The nursery provides the children with excellent learning resources.
- ... loves being outside and talks a lot about the new story area.
- Good range of activities indoor and outdoor
- Have seen ... learn 1/2 new rhymes
- The resources and opportunities the nursery provide are very good. I just don't know if ... explores these different opportunities? The feedback around this or photo evidence isn't communicated
- His key worker engages him in activities he is naturally drawn to, but also encourages skills he is less confident with eg writing
- The variety of activities keep them engaged and supports their development across different areas from creative play to physical activities.
- Very good learning opportunities in the nursery

# Statement 8

There is a good range of learning opportunities for my child at this nursery, both inside and outside.

- Definitely yes, the free flow inside and outside the class room and their routine curriculum to encourage every child to be a part of all the activities really inspire me.
- She enjoys the variety of activities on offer
- This nursery provides many different ways for my child to learn and explore
- Lots of trips out lots of outdoor play
- The nursery's approach to learning and care is fantastic ,and we appreciate the dedication and passion of the staff in making our child feel happy and supported.
- Because of different facilities they have in the school both inside n outside proves of different range of learning.
- Inside- Outside, learning -playing experiences for ..., excellent.
- What attracted us most to Newbridge was the space that it has both inside and out. It being equipped with everything and more that the children could possibly need to learn and grow!
- Good
- I am so impressed with the range of activities

# Statement 9

## The nursery recognises my child as an individual and supports their needs

- Yes they do
- ... still talks about when you all went for a walk together and he saw a JCB vehicle. It's lovely to see him building relationships with the staff and other children, even at such a young age.
- The teachers at New Bridge recognises ...'s individual needs and helps support her with them.
- Mandy knows ... so well and uses stretch activities to challenge her, especially as she's approached school time.
- ... likes playing with water, the nursery provide different avenue to learn from his strength
- We think so but would more information on how this is done would be great.
- Staff take time to understand their personality, interests and learning style, which helps them feel values and supported
- Love the fact that each child has a focus week
- Nursery recognize and support needs for our child
- The teachers always seemed to appreciate his choices and catered him accordingly.

# Statement 9

## The nursery recognises my child as an individual and supports their needs

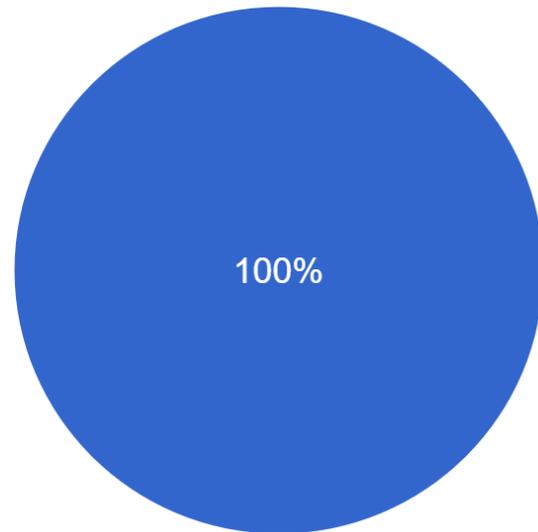
- I love that they tell me about the little conversations they've had and they always feedback any concerns or happy moments
- I appreciate how the nursery focuses on my child's individual growth and well-being
- Very personalised the teachers know the children very well
- yes I agree with this statement.
- The staff have time n patient for every child n that makes them notice more no what child needs n how to help to meet that needs.
- Good

# Statement 10

## I would recommend this nursery to another family.

10. I would recommend this nursery to another family.

74 responses



● Yes  
● No

# Statement 10

## I would recommend this nursery to another family.

- After a hard period of settling in, we are very happy now that our child enjoys his time at nursery and has made friends there. He goes in happily every morning and talks about his friends. He tells us what snack he's had (he always says he's had all the apples and all the cucumbers). To our surprise he can count up to 12 in English. He has started asking "Why?" which also caught us by surprise and just shows how much he has been learning in nursery. We are very happy with how settling in went, we had confidence in the team and how it was handled.
- Absolutely yes - and we frequently have! Some of them are starting in September this year.
- I as a parent I would highly recommend this nursery, they've made ...'s experience a positive one and have also helped her grow confidence ready for school.
- Definitely will recommend since my kid enjoys this place
- I love New Bridge. It has been a wonderful setting for both of our children and I cannot recommend it enough. It provides an inclusive, empathetic start to education which has set both up for being engaged and curious about learning. I'm really sad to be ending our New Bridge time as ... goes to school and will always be grateful for the time she has spent at the setting. Mandy, Gemma and Sahlia have all been wonderful! Thank you.
- Without hesitation
- A truly fantastic nursery and we wouldn't hesitate to recommend to others, and have done so! Thanks everyone

# Statement 10

## I would recommend this nursery to another family.

- I wish ... can continue the nursely where he finds happiness, thank you everyone in the nursely and very well done!
- Absolutely
- Yes, I would definitely recommend the nursery. The staff are caring, professional and create a safe , nurturing environment. My child is happy, well supported and making great progress both socially and developmentally. We have had a very positive experience.
- ... has loved attending New bridge and we have made a real effort to get ... to this nursery in particular because we think it's got such good resources and opportunities. We live near Goring so it's not a short journey but I think it's the best nursery around and we are pleased ... was able to attend and make the most of everything the nursery has to offer. Thank you
- We have been extremely happy with the nursery. From our show around with Jean, who made us feel really welcome and gave lots of information about the nursery, the very helpful communication with Nancy and the wonderful team who have cared for and prepared our daughter for school. We highly recommend the nursery to anyone that will listen.
- Yes, we really recommend this nursery to everyone. In fact we told one of our friend to review this nursery for there child as well.
- Yes I would recommend this nursery to other families quite confidently. Thanks a lot to the team.

# Statement 10

## I would recommend this nursery to another family.

- ... is so happy at nursery and we feel entirely content to hand her over knowing she will be in very capable and kind hands. Thank you team- your hard work, patience and enthusiasm is hugely appreciated. 😊
- Already have
- I'd definitely recommend this nursery to anyone looking for a great place for their child
- I always do!! I say it's the best nursery we've ever experienced!
- I have told my friends and family about this nursery and given strong recommendation.
- Never thought ... would enjoy her time that much. ... returns everyday so happy . For the past term ... has developed confidence , motor skills and independence. I extend my gratitude to New bridge and to the lovely teachers that ensure every one is included.
- It's the best nursery in the world.
- Absolutely YES, the staff are fantastic, they have passion n patient for their work and have time for every child according to their needs.. in fact they are excellent
- My daughter was in New bridge nursery and for the ..., there were no question about in our minds for the New Bridge Nursery- will 100% recommend this nursery to our family and friends.
- I'm hoping ... will attend Newbridge when he's older!
- Yes 10/10 nursery, we couldn't fault anything :)
- Am happy for his improvement and how happy he's to always to go to school.
- New Bridge is the most wonderful nursery with dedicated staff and a fantastic curriculum. I will recommend it to anyone who will listen