

# Caversham Nursery School

## Parent and Carer Survey 2026

### Making Every Moment Matter

Thank you for sharing your views

23 responses

Names removed

Actions included



# At a glance

A strong overall picture, with clear areas to celebrate and improve.

100%

children do well

100%

recommend REYS

100%

individual needs recognised

96%

children are happy

## What families value most

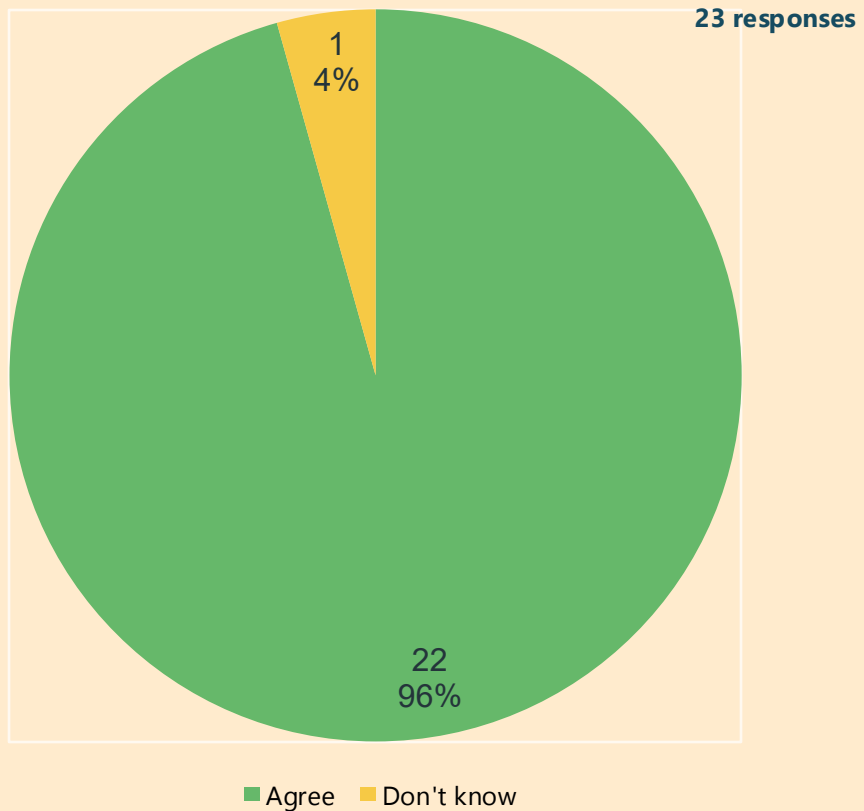
- Warm, caring relationships
- Children's happiness and progress
- Varied indoor and outdoor learning
- Staff knowing children as individuals

## Our improvement focus

- More regular individual progress updates
- Clearer follow-up after concerns
- Consistent communication about significant incidents
- Review of extreme-weather communication

# 1. My child is happy at this nursery.

Response numbers and percentages are shown on the chart.



## Parents said

*"Settled really well and happy at drop off and pick up."*

Discoverers | Agree

*"[child] loves nursery and has great friends"*

Inventors | Agree

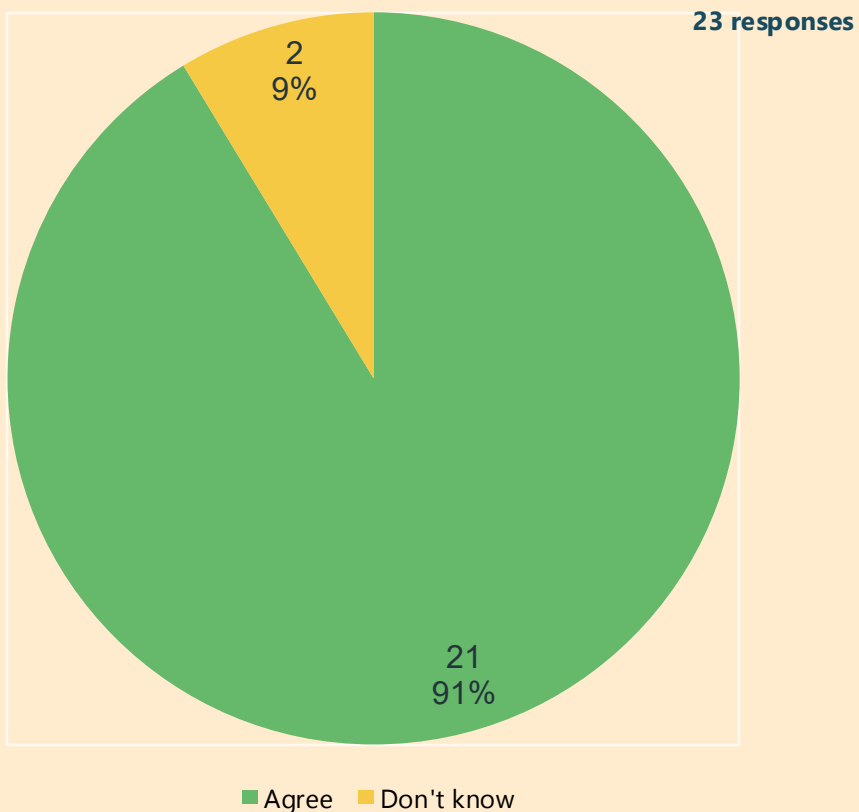
*"Very happy"*

Explorers | Agree

*All 14 anonymised comments are included in the appendix.*

## 2. My child feels safe at this nursery.

Response numbers and percentages are shown on the chart.



### Parents said

*"Staff are involved and caring."*

Discoverers | Agree

*"I feel that [child] is himself at nursery. This indicates to me that he feels safe and secure."*

Explorers | Agree

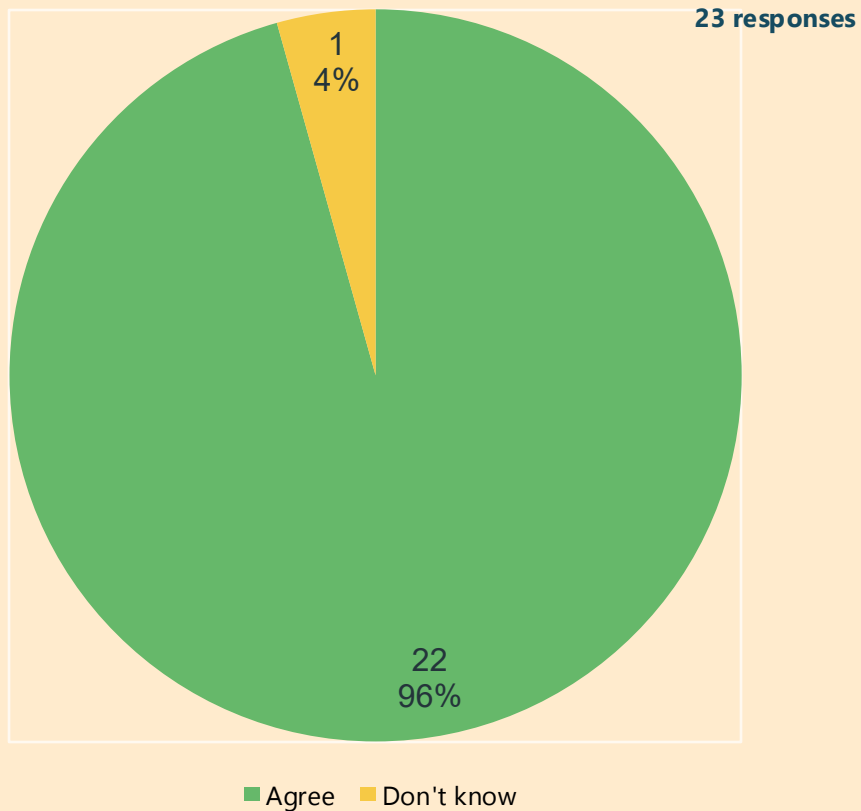
*"[child] is always calm when I collect her from nursery. This indicates to me that she feels safe and well looked after."*

Discoverers | Agree

*All 9 anonymised comments are included in the appendix.*

### 3. The nursery promotes good behaviour.

Response numbers and percentages are shown on the chart.



#### Parents said

*"I've seen good routines implemented in which good examples are shared."*

Discoverers | Agree

*"Any instances of bad behaviour have been reported to me at pick up. Staff explain how it was dealt with and I'm able to implement these techniques at home to maintain consistency."*

Explorers | Agree

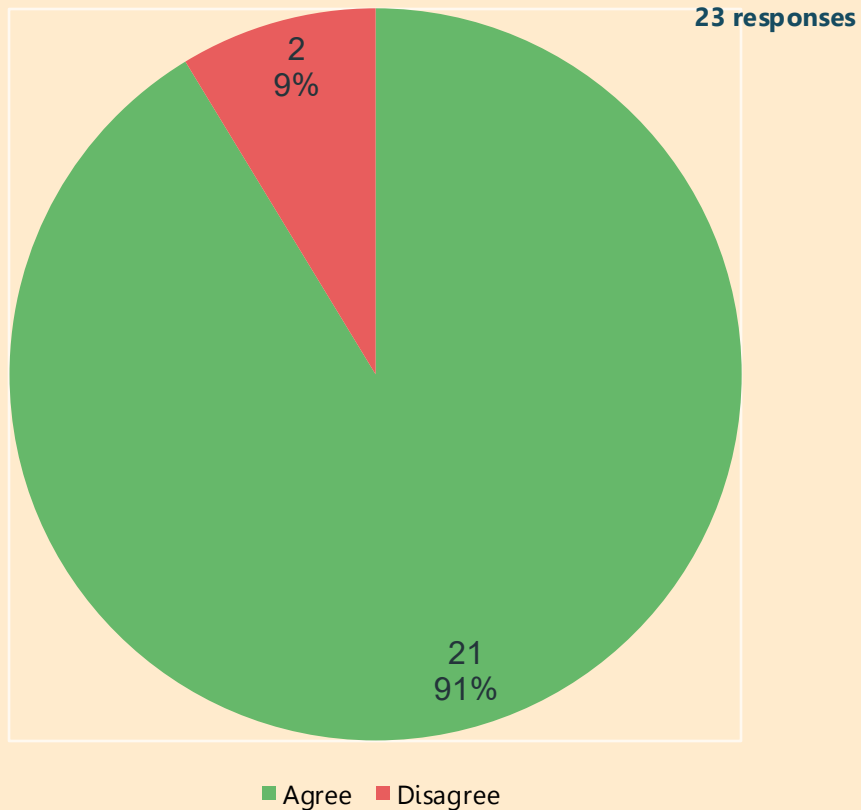
*Good language used to promote good behaviours."*

Inventors | Agree

*All 6 anonymised comments are included in the appendix.*

## 4. The nursery keeps me up to date with what my child is learning and the progress they are making.

Response numbers and percentages are shown on the chart.



### Parents said

*"Focus weeks, daily chats at drop off and pick up as well as weekly catch ups on what they have been covering."*

Explorers | Agree

*"Weekly updates with pictures."*

Discoverers | Agree

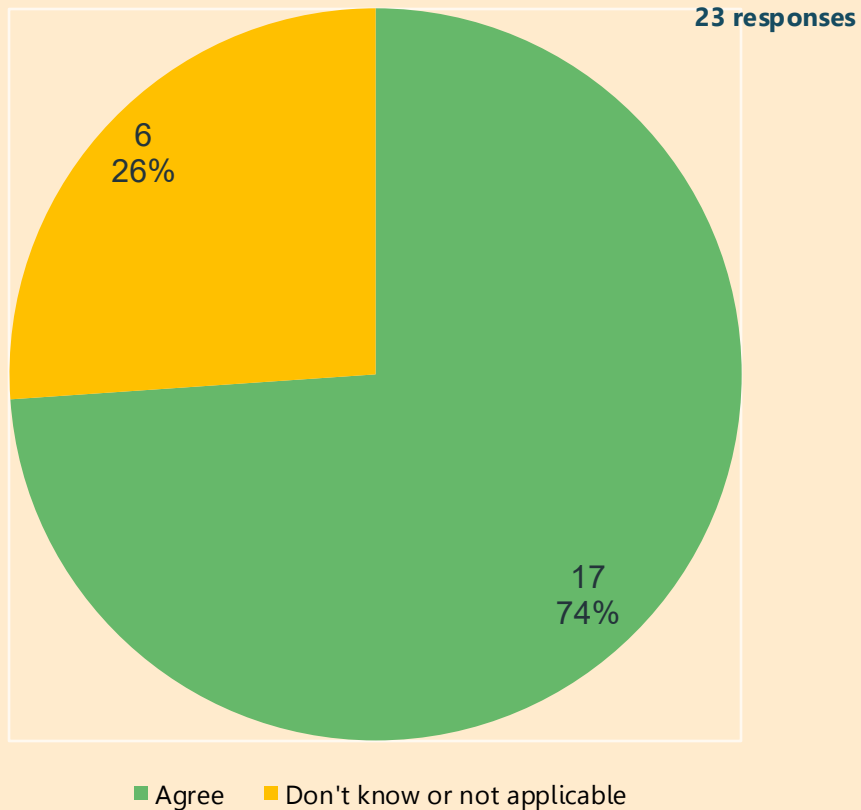
*"It would occasionally be helpful to have more chance to chat at pickup about specific things that have happened that day"*

Inventors | Agree

*All 10 anonymised comments are included in the appendix.*

## 5. When I have raised concerns, they have been dealt with properly.

Response numbers and percentages are shown on the chart.



### Parents said

*"Main concern about repeated hitting from nursery, it seemed to happen far too often. After the meeting we had though you were very clear on strategies you were trying and plans you were putting in place, seating plans etc"*

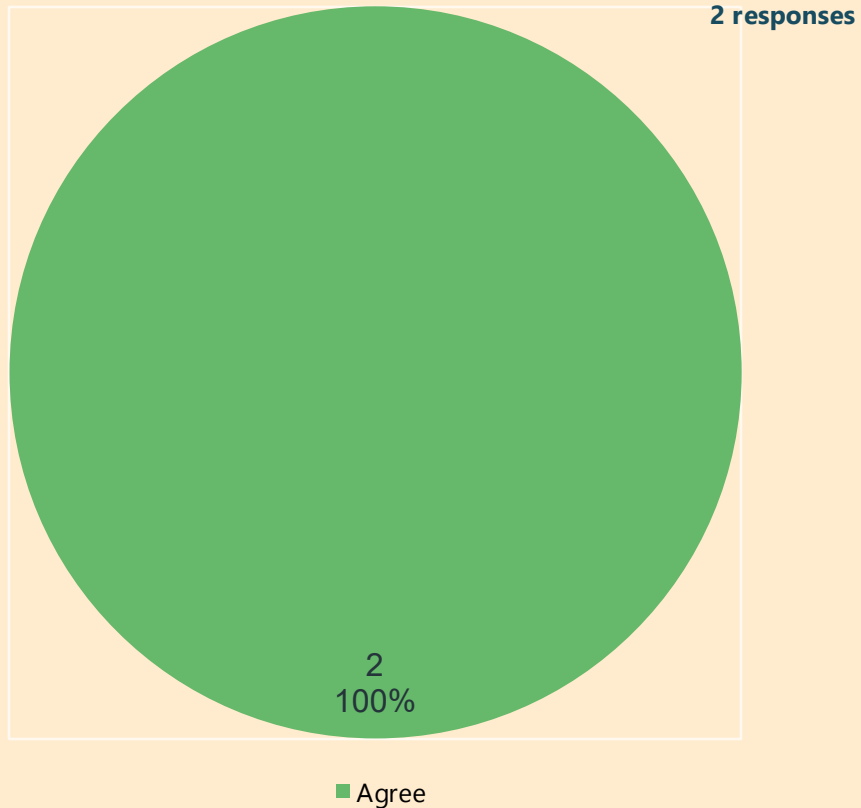
Inventors | Agree

*"Nursery have created [child] an action plan for her speech. I they gave also cut down on the about of clothes [child] gets wet each day."*

Explorers | Agree

## 6a. My child has SEND and this nursery gives them the support they need to succeed.

Response numbers and percentages are shown on the chart.



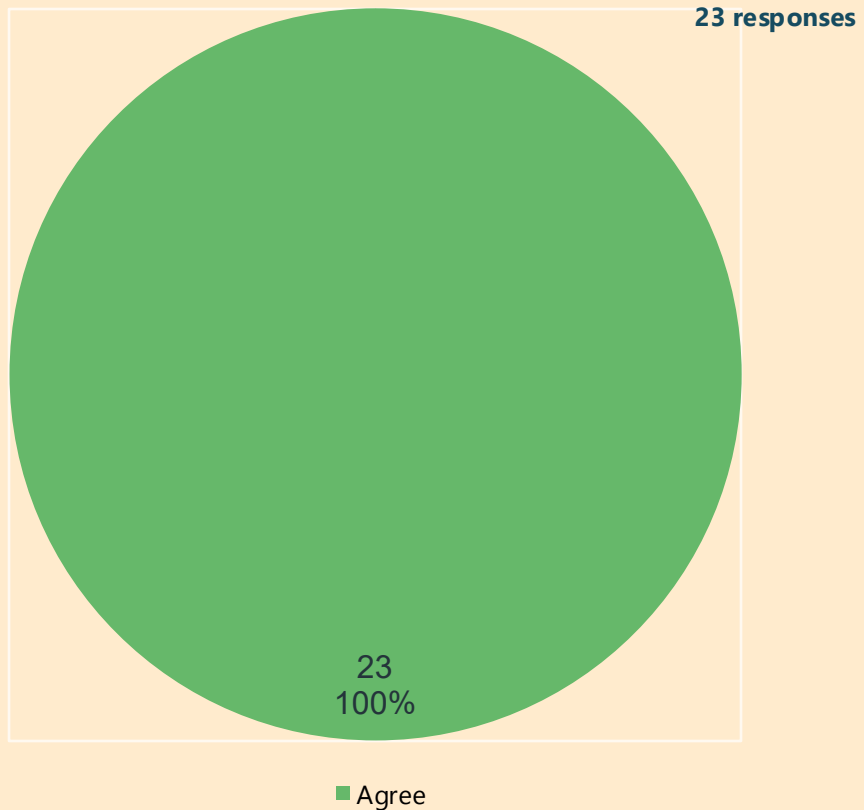
### Parents said

*"Yes [child] has his own individual support plan and one to meetings every couple of months."*

Inventors | Agree

## 7. My child does well at this nursery.

Response numbers and percentages are shown on the chart.



### Parents said

*"Showing her sign language at home."*

Discoverers | Agree

*"[child] appears to be progressing well and comes home calm and happy."*

Explorers | Agree

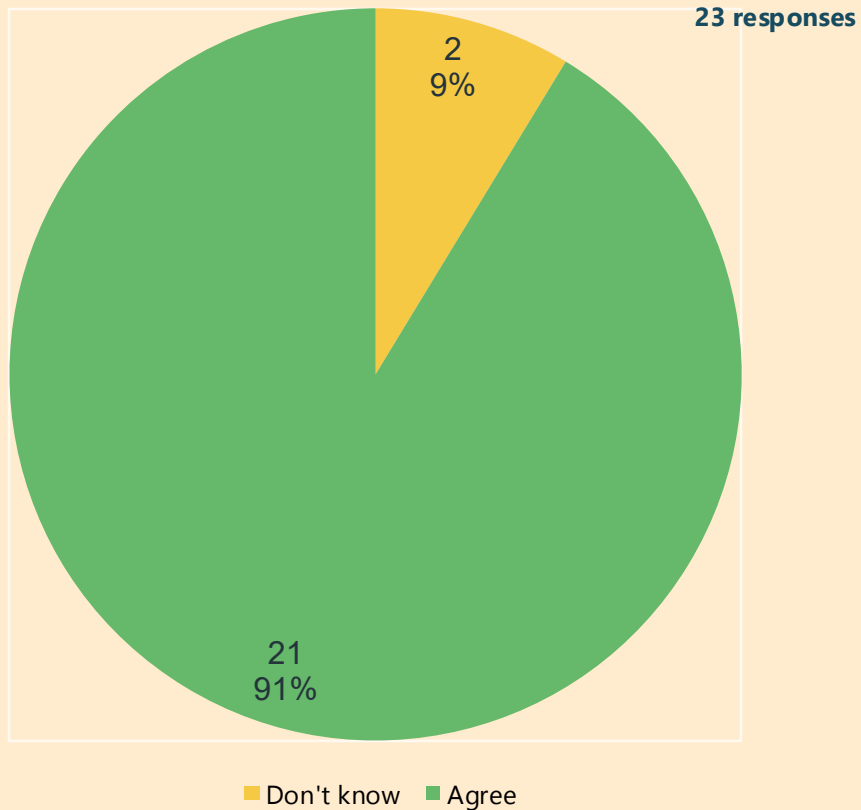
*"[child] has recently started but she seems very settled already."*

Discoverers | Agree

*All 6 anonymised comments are included in the appendix.*

## 8. There is a good range of learning opportunities, both inside and outside.

Response numbers and percentages are shown on the chart.



### Parents said

*"Like the activities suggested for home to continue learning."*

Inventors | Agree

*"There is a wide selection of play areas and there seem to be new activities every week which we see on Tapestry."*

Explorers | Agree

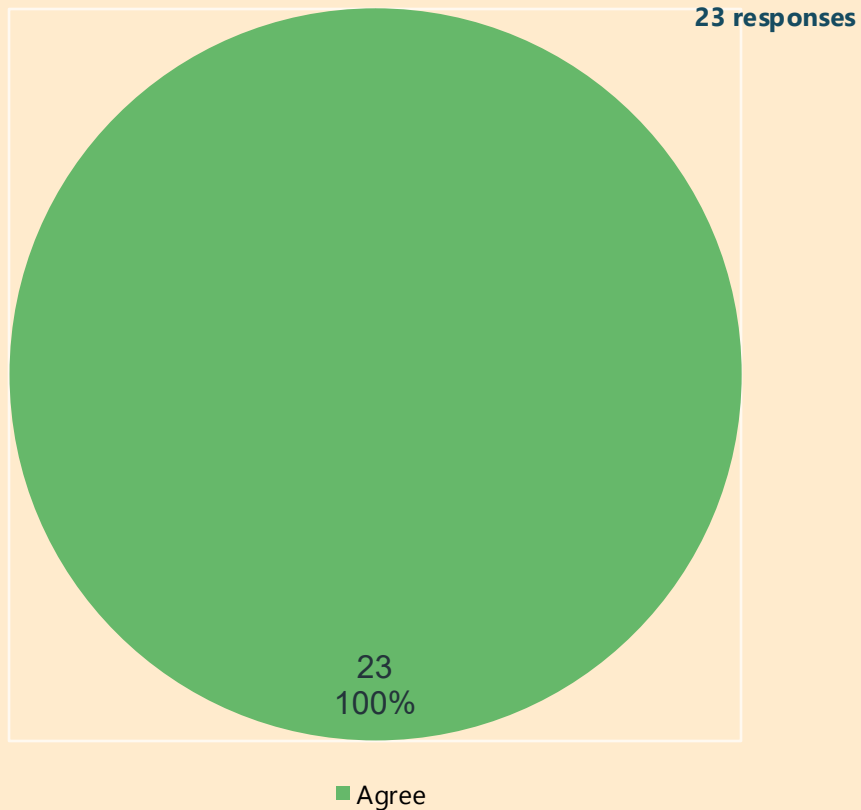
*"There is a wide variety of activities. It's also lovely that they sometimes visit the Explorer's garden. This will certainly help the transition into the bigger room when they turn 2."*

Discoverers | Agree

*All 8 anonymised comments are included in the appendix.*

## 9. The nursery recognises my child as an individual and supports their needs.

Response numbers and percentages are shown on the chart.



### Parents said

*"I feel that staff have made a huge effort to get to know us as a family and ensure a strong connection between home and nursery."*

Explorers | Agree

*"Staff were so supportive of [child]'s start at nursery. They did everything they could to make her settling in easy for her and us as parents. I felt very confident that she will be well looked after."*

Discoverers | Agree

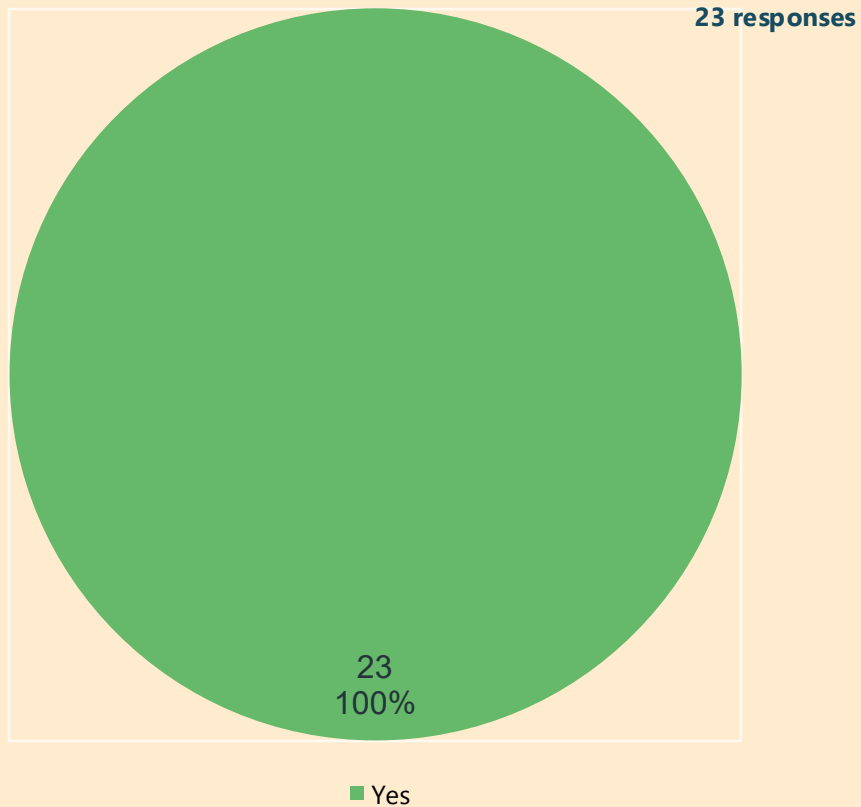
*"During focus week mainly."*

Explorers | Agree

*All 5 anonymised comments are included in the appendix.*

## 10. I would recommend this nursery to another family.

Response numbers and percentages are shown on the chart.



### Parents said

*"Generally [child] has been very happy this year."*

Inventors | Yes

*"Friendly staff who show true care and commitment. Great routines and promotes independence and good habits."*

Discoverers | Yes

*"It is such a lovely nursery and we are so grateful for your support"*

Inventors | Yes

*All 10 anonymised comments are included in the appendix.*

# You said, we will

How REYS will respond to the points raised by one or more families.

**2 FAMILIES SAID**

## Focus Weeks and individual progress information

WE WILL Review the Focus Week schedule and clearly tell parents when they can expect Tapestry updates, including settling-in comments, Focus Week updates, transition comments and Making Memories.

**1 FAMILY SAID**

## Brief updates at collection

WE WILL Share important information at collection and offer a longer conversation when more time is needed.

**1 FAMILY SAID**

## Clearer follow-up to concerns

WE WILL Make actions and next steps clear, provide progress updates and confirm when actions are complete.

**3 FAMILIES SAID**

## Pushing or hitting incidents

WE WILL Continue positive-behaviour support, explain strategies and work consistently with families.

**1 FAMILY SAID**

## Very hot weather

WE WILL Continue to assess the safety and wellbeing of children, consider parents' feedback when reviewing procedures, and continue to communicate decisions and reasons promptly.

# Parent comments: statement 1

My child is happy at this nursery. | Page 1 of 2

*"Settled really well and happy at drop off and pick up."*

Discoverers | Agree

*"[child] loves nursery and has great friends"*

Inventors | Agree

*"Very happy"*

Explorers | Agree

*"[child] is always talking about his friends at nursery and really looks forward to nursery days."*

Explorers | Agree

*"[child] has settled in extremely well and is very content at pick up."*

Discoverers | Agree

*"They are cooperative to go to the nursery in the morning. They talk about their friends."*

Explorers | Agree

*"Yes he love nursery! He goes in no problem and is happy when he comes out!"*

Inventors | Agree

*"He enjoys nursery and has found good friends there."*

Inventors | Agree

*"Seems to have great relationships with staff and children and talks positively about nursery."*

Inventors | Agree

# Parent comments: statement 1

My child is happy at this nursery. | Page 2 of 2

*"The nursery environment is very friendly"*

Inventors | Agree

*"[child] is very happy, walks straight in smiling at staff."*

Explorers | Agree

*"She loves it"*

Inventors | Agree

*"[child] always looks forward every day to go to the nursery to play with her friends. Bethany plays a bog part in her life now, she takes pics and any achievements she does she wants it to be documented so that bethany can check it"*

Inventors | Agree

*"He is talking about his friends at nursery and role plays routines with us at home."*

Explorers | Don't know

## Parent comments: statement 2

My child feels safe at this nursery.

*"Staff are involved and caring."*

Discoverers | Agree

*"I feel that [child] is himself at nursery. This indicates to me that he feels safe and secure."*

Explorers | Agree

*"[child] is always calm when I collect her from nursery. This indicates to me that she feels safe and well looked after."*

Discoverers | Agree

*"Their communication is not strong enough to assess this point."*

Explorers | Don't know

*"Yes he feels safe at nursey."*

Inventors | Agree

*"Mentioned previously that there was an ongoing period where [child] would leave nursery feeling upset about [child], and would feel stressed about going in, but I think this was then responded to well and he feels safe"*

Inventors | Agree

*"All the staff members takes very good care of children"*

Inventors | Agree

*"She doesn't show any signs of not wanting to go."*

Explorers | Agree

*"There has been instances when he mentioned that somebody pushed him. Not sure if it is the result of his behaviour."*

Explorers | Don't know

## Parent comments: statement 3

The nursery promotes good behaviour.

*"I've seen good routines implemented in which good examples are shared."*

Discoverers | Agree

*"Any instances of bad behaviour have been reported to me at pick up. Staff explain how it was dealt with and I'm able to implement these techniques at home to maintain consistency."*

Explorers | Agree

*"We've experience multiple cases of inappropriate behaviour between children from the nursery."*

Explorers | Don't know

*"Yes"*

Inventors | Agree

*"Good language used to promote good behaviours."*

Inventors | Agree

*"She is following simple rules of safe play"*

Explorers | Agree

## Parent comments: statement 4

The nursery keeps me up to date with what my child is learning and the progress they are making. | Page 1 of 2

*"I was expecting a focus week each half term which I think was advertised before [child] started but he has only had two focus weeks all year. I think more would be helpful, though I do appreciate it's time consuming for staff."*

Inventors | Disagree

*"Weekly updates with pictures."*

Discoverers | Agree

*"It would occasionally be helpful to have more chance to chat at pickup about specific things that have happened that day"*

Inventors | Agree

*"We've only been at the nursery since February and [child] has been the Focus Child once so far. It's a brilliant opportunity to have a more detailed conversation about his progress"*

Explorers | Agree

*"I really appreciate the weekly Tapestry updates. It's wonderful to see what they are doing and gives us lots to talk about!"*

Discoverers | Agree

*"Individualised communication is very poor compared to what we have experienced at other nursery: key milestones progress, child focus pictures, daily successes etc."*

Explorers | Disagree

*"Yes I have extra one to one meetings for (childs) needs."*

Inventors | Agree

*"Great updates on tapestry"*

Inventors | Agree

*"They arrange focus week for every child and gives us feedback about our child's improvements"*

Inventors | Agree

## Parent comments: statement 4

The nursery keeps me up to date with what my child is learning and the progress they are making. | Page 2 of 2

*"Focus weeks, daily chats at drop off and pick up as well as weekly catch ups on what they have been covering."*

Explorers | Agree

## Parent comments: statement 5

When I have raised concerns, they have been dealt with properly.

*"We received correct answers but did not see forward actions taking place."*

Explorers | Agree

*"Main concern about repeated hitting from nursery, it seemed to happen far too often. After the meeting we had though you were very clear on strategies you were trying and plans you were putting in place, seating plans etc"*

Inventors | Agree

*"Nursery have created [child] an action plan for her speech. They have also cut down on the amount of clothes [child] gets wet each day."*

Explorers | Agree

## Parent comments: statement 6a

My child has SEND and this nursery gives them the support they need to succeed.

*"Yes [child] has his own individual support plan and one to one meetings every couple of months."*

Inventors | Agree

## Parent comments: statement 7

My child does well at this nursery.

*"Showing her sign language at home."*

Discoverers | Agree

*"[child] appears to be progressing well and comes home calm and happy."*

Explorers | Agree

*"[child] has recently started but she seems very settled already."*

Discoverers | Agree

*"Yes"*

Inventors | Agree

*"Motivated to learn, be curious and progress"*

Inventors | Agree

*"Seen progress in all areas"*

Explorers | Agree

## Parent comments: statement 8

There is a good range of learning opportunities, both inside and outside.

*"Like the activities suggested for home to continue learning."*

Inventors | Agree

*"There is a wide selection of play areas and there seem to be new activities every week which we see on Tapestry."*

Explorers | Agree

*"There is a wide variety of activities. It's also lovely that they sometimes visit the Explorer's garden. This will certainly help the transition into the bigger room when they turn 2."*

Discoverers | Agree

*"Not enough information shared to be able to evaluate this point."*

Explorers | Don't know

*"Yea"*

Inventors | Agree

*"Great range of resources and mixture of free and structured play"*

Inventors | Agree

*"They keep changing activities frequently"*

Inventors | Agree

*"Cater to all interests, new ideas and play"*

Explorers | Agree

## Parent comments: statement 9

The nursery recognises my child as an individual and supports their needs.

*"I feel that staff have made a huge effort to get to know us as a family and ensure a strong connection between home and nursery."*

Explorers | Agree

*"Staff were so supportive of [child]'s start at nursery. They did everything they could to make her settling in easy for her and us as parents. I felt very confident that she will be well looked after."*

Discoverers | Agree

*"During focus week mainly."*

Explorers | Agree

*"Yes they do an amazing job with [child]."*

Inventors | Agree

*"They all know her name and her character"*

Explorers | Agree

## Parent comments: statement 10

I would recommend this nursery to another family. | Page 1 of 2

*"Generally [child] has been very happy this year."*

Inventors | Yes

*"Friendly staff who show true care and commitment. Great routines and promotes independence and good habits."*

Discoverers | Yes

*"It is such a lovely nursery and we are so grateful for your support"*

Inventors | Yes

*"I would highly recommend Caversham Nursery. It's extremely welcoming for the children and any queries are answered very quickly."*

Explorers | Yes

*"Caversham Nursery is very nurturing and I would highly recommend"*

Discoverers | Yes

*"Yeah"*

Inventors | Yes

*"I did already. They will be looking to register for Sep-27"*

Explorers | Yes

*"Regularly do recommend to others and always talk of the nursery highly"*

Inventors | Yes

*"I have recommended this nursery to lots of people. Second child here and still very pleased."*

Explorers | Yes

## Parent comments: statement 10

I would recommend this nursery to another family. | Page 2 of 2

*Generally we are very happy with the nursery. The only issue I saw was how the nursery dealt with the heat wave. I feel that the nursery could have stayed open during that period, since the nursery has many more opportunities to keep the children fresh than we have at home: water play, shared areas in the garden, two rooms with air conditioning. We do not have these opportunities at home, and many parents live in highly overheated flats which may even not be safe for children. Plus, it is extremely difficult for working parents, as it effectively means to take time off at short notice, which can be very disruptive and is sometimes not possible."*



# Thank you

Your feedback helps Caversham Nursery School continue to improve for children and families.

## Making Every Moment Matter

