

New Bridge Nursery School

Parent and Carer Survey 2026

Challenging Minds in a Changing World

Thank you for sharing your views

54 responses

Names removed

Actions included



At a glance

A strong overall picture, with clear areas to celebrate and improve.

100%

children are happy

100%

children feel safe

100%

children do well

100%

recommend New Bridge

What families value most

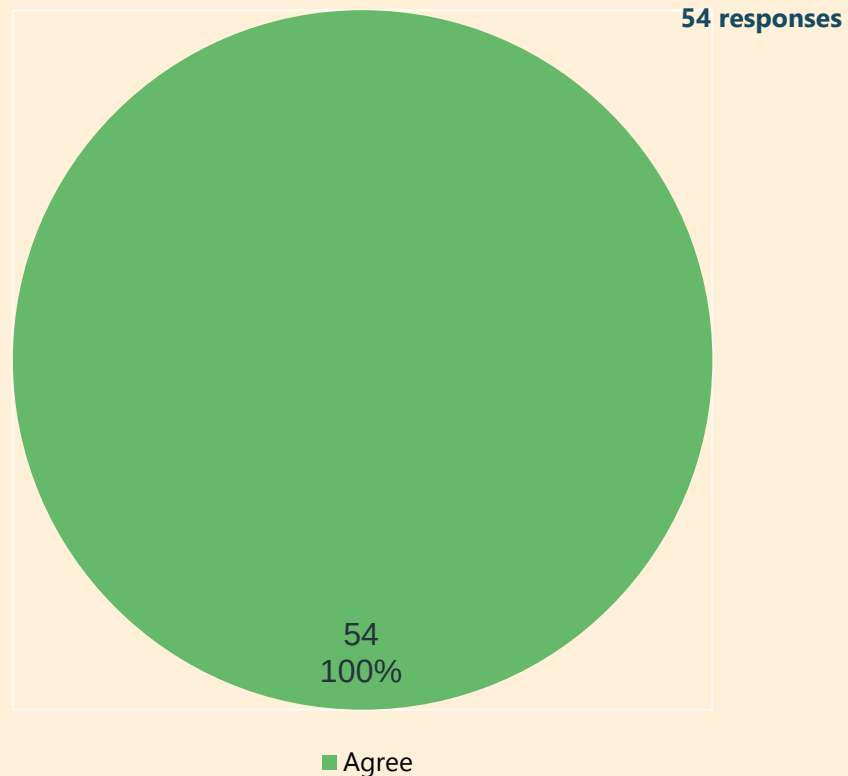
- Warm, caring relationships
- Children's confidence and progress
- Rich indoor and outdoor learning
- Strong SEND and individual support

Our improvement focus

- Clearly tailored Focus Week targets
- A reliable route for parent communication
- Consistent follow-up after concerns
- Review the range of games and resources

1. My child is happy at this nursery.

Response numbers and percentages are shown on the chart.



Parents said

"[child] loves going to nursery. He enjoys being around his peer and teachers. They have been extremely helpful for him to cope up with his ups and downs. Thanks to everyone at New Bridge Nursery for being there for is during all times and taking care of [child]."

Rainbow | Agree

"The Teachers, Staff and other worker and the facilities in the school are favourable for my child."

Snowflake | Agree

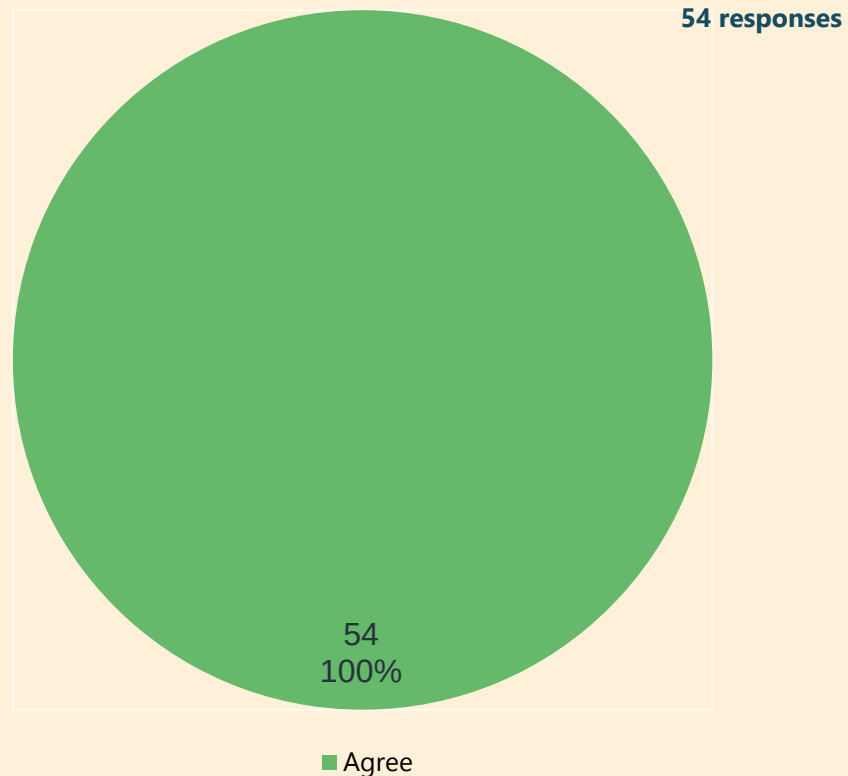
"[child] has been thriving at this nursery, he is always happy to arrive in the morning and often upset when he leaves."

Sunshine | Agree

All 22 anonymised comments are included in the appendix.

2. My child feels safe at this nursery.

Response numbers and percentages are shown on the chart.



Parents said

"With his health issues never felt safer anywhere leaving him away from us. He is taken care and kept in best place possible."

Rainbow | Agree

"The Security System in the School is fantastic"

Snowflake | Agree

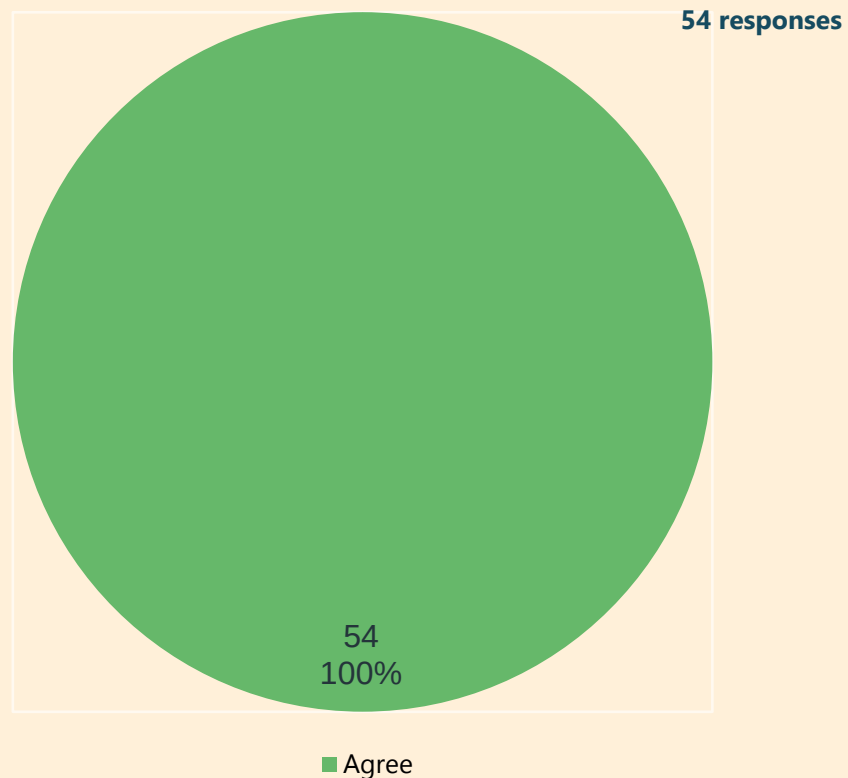
"[child] expresses himself differently to others, but he is never reluctant to go towards his teachers which tells me that he feels safe and comfortable."

Sunshine | Agree

All 17 anonymised comments are included in the appendix.

3. The nursery promotes good behaviour.

Response numbers and percentages are shown on the chart.



Parents said

"He has learnt so much from going into nursery. For which we are very happy."

Rainbow | Agree

"Yes, because we see that in the children's behaviour"

Snowflake | Agree

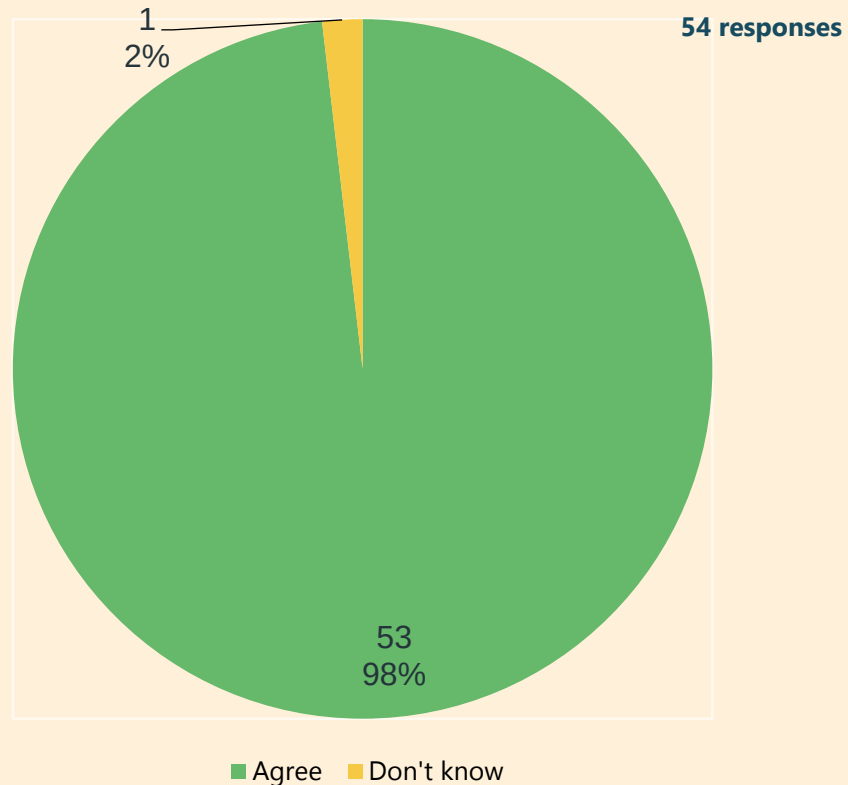
"The nursery is very good with dealing with good behaviour"

Sunshine | Agree

All 13 anonymised comments are included in the appendix.

4. The nursery keeps me up to date with what my child is learning and the progress they are making.

Response numbers and percentages are shown on the chart.



Parents said

"They inform us about our child and keep us posted with all reminders and updates."

Rainbow | Agree

"They are absolutely fantastic when it comes to given update about children's situation in school."

Snowflake | Agree

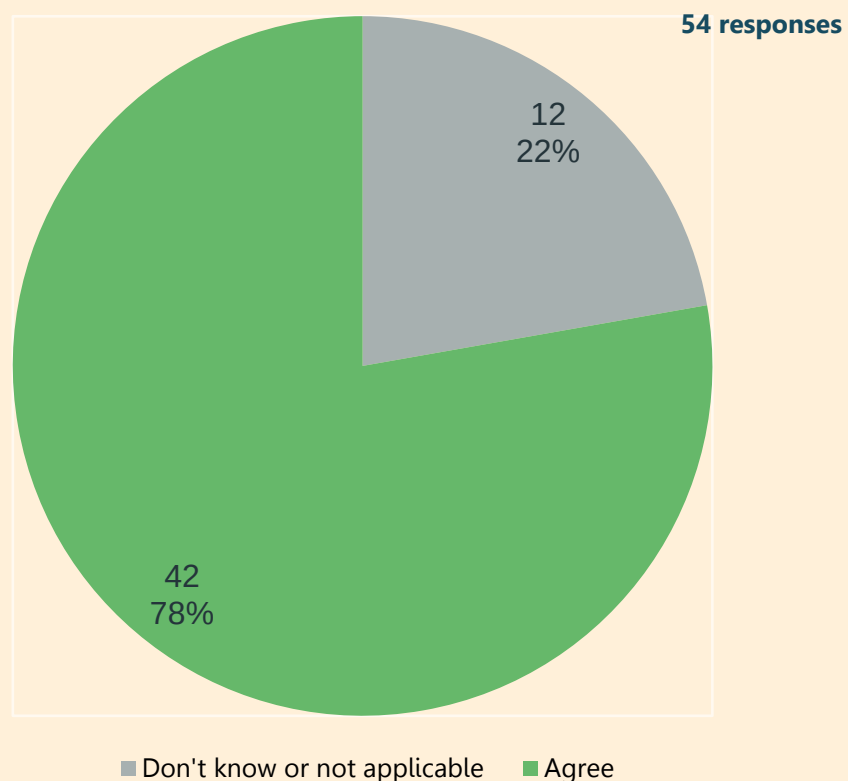
"The nursery is amazing with communicating updates and concerns about [child]."

Sunshine | Agree

All 19 anonymised comments are included in the appendix.

5. When I have raised concerns, they have been dealt with properly.

Response numbers and percentages are shown on the chart.



Parents said

"The nursery staff is always receptive to our concerns and offer to help and assist however they can"

Rainbow | Agree

"As yet I haven't had any concerns but believe they perfectly and calmly solve it."

Snowflake | Agree

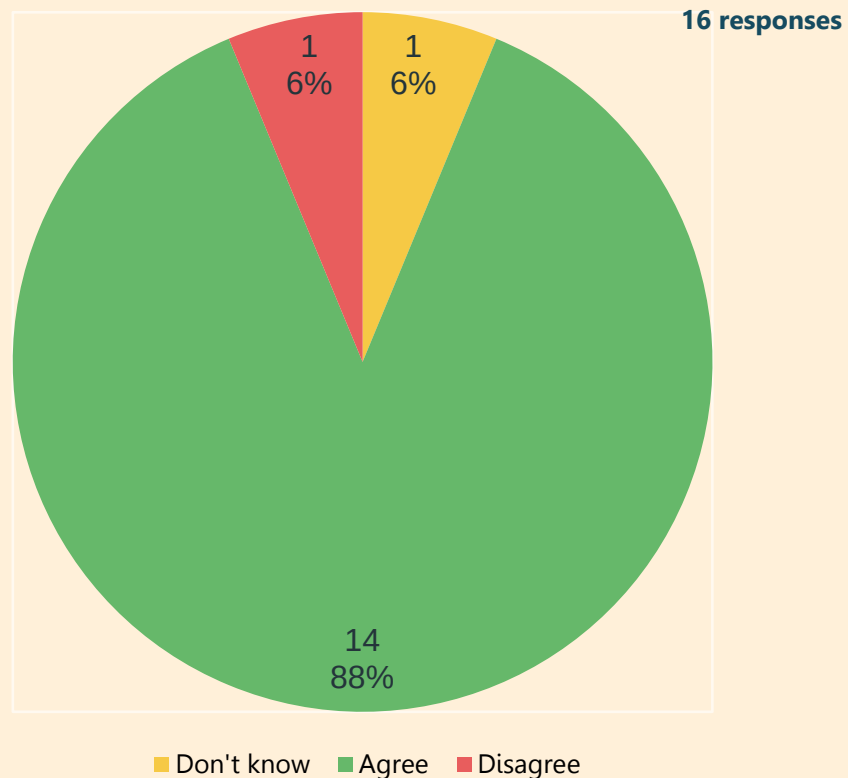
"The nursery have been amazing with identifying [child]'s needs and dealing with them with his best interest in mind."

Sunshine | Agree

All 14 anonymised comments are included in the appendix.

6a. My child has SEND and this nursery gives them the support they need to succeed.

Response numbers and percentages are shown on the chart.



Parents said

"They are so wonderful and perfect in finding help and solutions to my child needs."

Snowflake | Agree

"The nursery has been absolutely brilliant in dealing with [child]'s special needs, not only by supporting him and showing him ample affection, but also by arranging his EHCP application and assisting with all the steps. I am forever grateful to everyone at new bridge for how diligent and caring they have been with [child]."

Sunshine | Agree

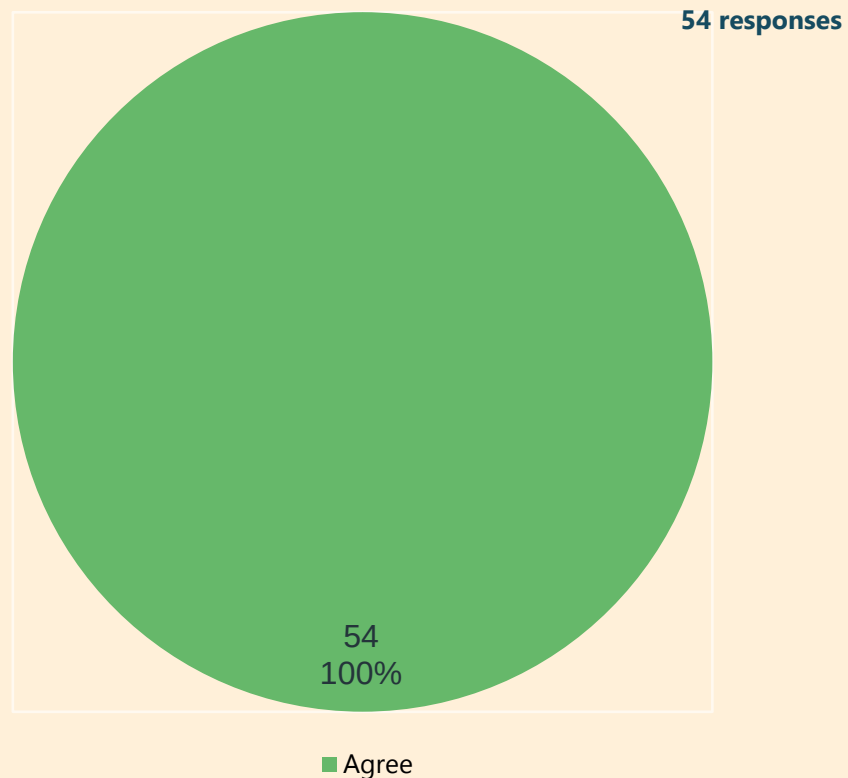
"[child] joining Snowflakes has been life changing for him and us as parents, the support from the team has been beyond incredible."

Snowflake | Agree

All 7 anonymised comments are included in the appendix.

7. My child does well at this nursery.

Response numbers and percentages are shown on the chart.



Parents said

"Yes he thrives well around his friends and teachers."

Rainbow | Agree

"Very well, in fact I wish he will stay there till 18yrs"

Snowflake | Agree

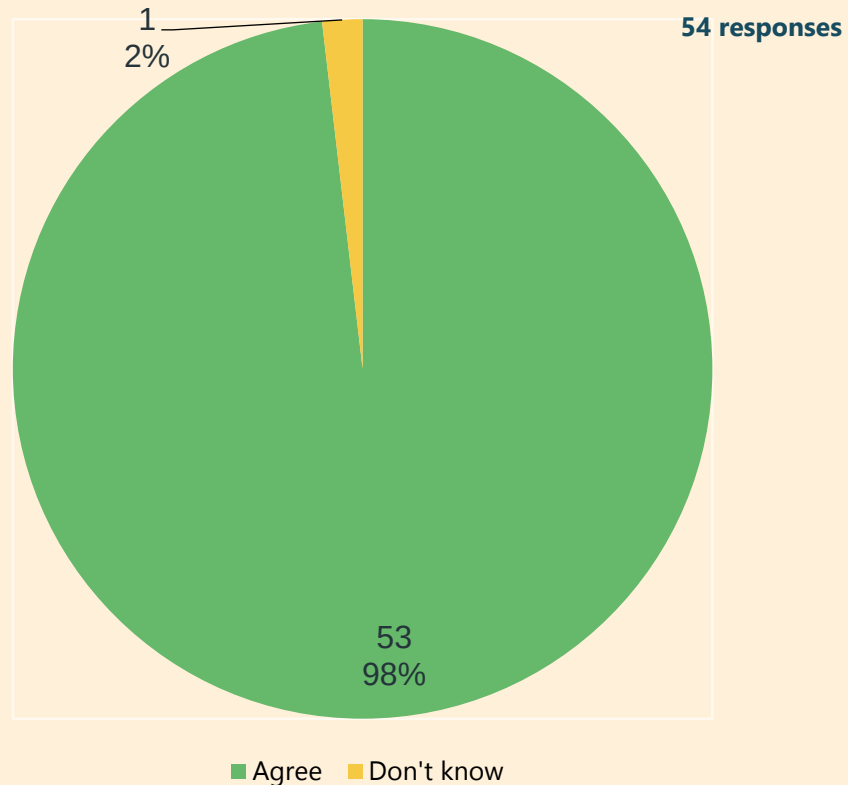
"He had a rocky start, but he now feels extremely comfortable and happy to explore new things and learn new skills."

Sunshine | Agree

All 16 anonymised comments are included in the appendix.

8. There is a good range of learning opportunities, both inside and outside.

Response numbers and percentages are shown on the chart.



Parents said

"Very well maintained and lot of space for kids to explore."

Rainbow | Agree

"Their facilities around are fantastic and enjoyable for the children but I think they still need more and different games."

Snowflake | Agree

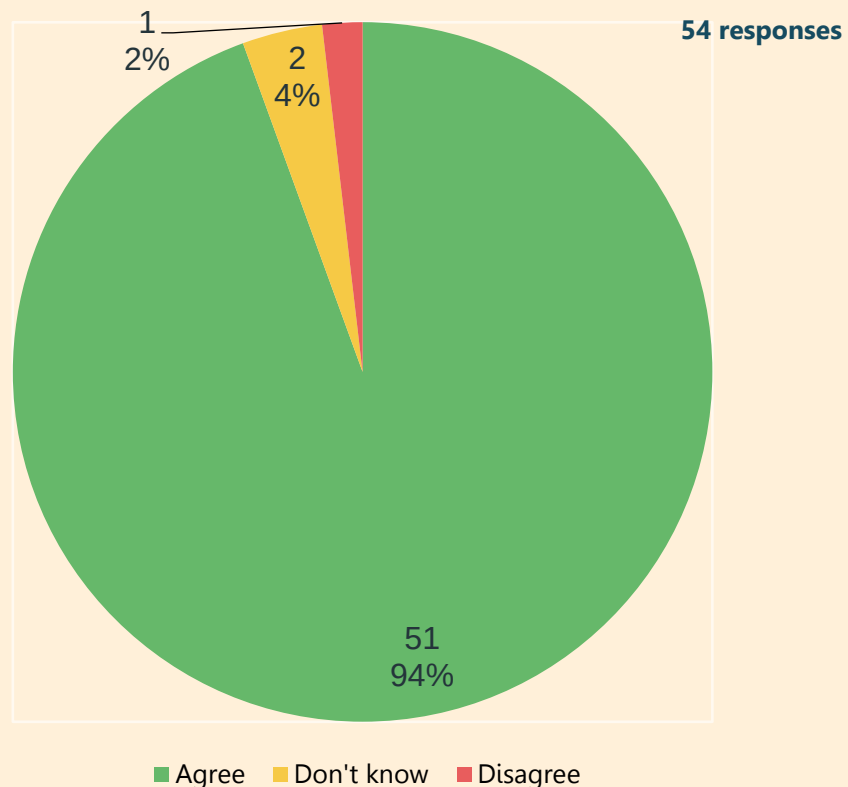
"My child really loves being in school garden!"

Sunshine | Agree

All 10 anonymised comments are included in the appendix.

9. The nursery recognises my child as an individual and supports their needs.

Response numbers and percentages are shown on the chart.



Parents said

"[child] speaking (and singing) has come on in leaps and bounds since starting at New Bridge. When she started she didn't speak English and she didn't even understand that she couldn't just speak French at everyone. New Bridge has worked wonders with her."

Rainbow | Agree

"They have time for each individual and access their special needs and dealt with it."

Snowflake | Agree

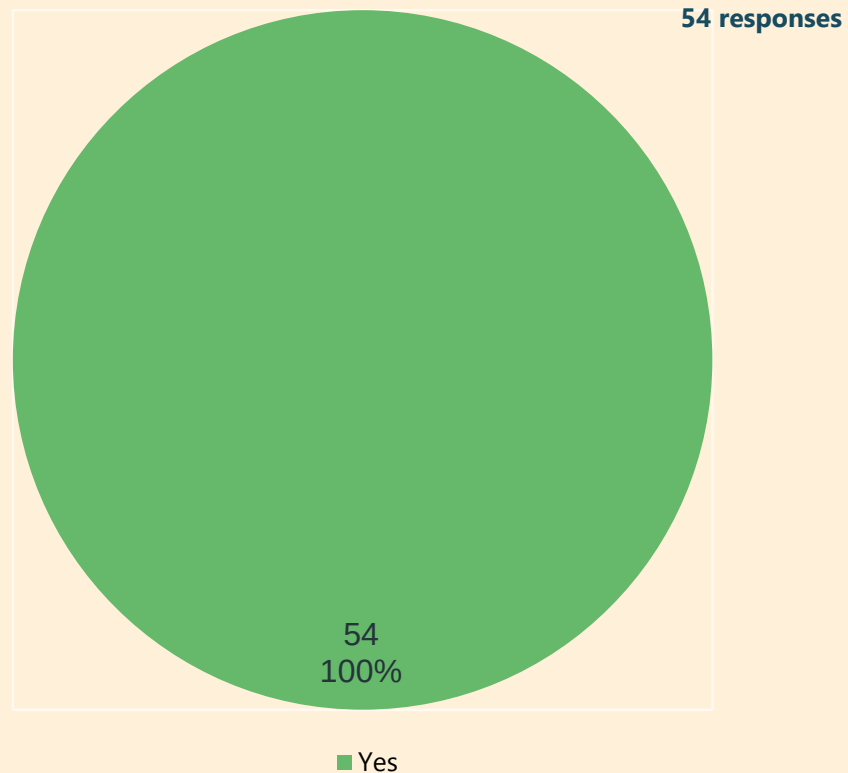
"I feel like the nursery staff have been extremely understanding and supportive of [child]'s special needs and behaviours, going above and beyond to help him and reassure us."

Sunshine | Agree

All 14 anonymised comments are included in the appendix.

10. I would recommend this nursery to another family.

Response numbers and percentages are shown on the chart.



Parents said

"Definitely will recommend this nursery for everyone. They space and teachers are best for growing kids."

Rainbow | Yes

"Because they have time for the children and dedicated to help them."

Snowflake | Yes

"The most amazing nursery!"

Sunshine | Yes

All 25 anonymised comments are included in the appendix.

You said, we will

How New Bridge will respond to the points raised by one or more families.

1 FAMILY SAID | SUNSHINE

Focus Week targets

WE WILL Explain to parents that Focus Week targets may sometimes focus on things staff have not yet seen in nursery and are intended to support children to develop these skills. Targets will also reflect each child's current interests and next steps in nursery.

1 FAMILY SAID | SUNSHINE

Reliable communication with the room

WE WILL Ensure parents know they can phone the nursery or speak to a member of staff at drop-off. If the phone is unanswered, they can leave a message. We will ask the appropriate person to respond as soon as possible. Tapestry is not used for day-to-day contact because staff are busy working with the children.

1 FAMILY SAID | RAINBOW

Follow-up after a concern

WE WILL Make sure a named staff member follows up, keeps parents updated and confirms when agreed actions have been completed.

1 FAMILY SAID | SNOWFLAKE

Range of games and resources

WE WILL Ensure families are aware of the wide range of games and resources available in response to children's interests and learning needs.

Parent comments: statement 1

My child is happy at this nursery. | Page 1 of 3

"[child] loves going to nursery. He enjoys being around his peer and teachers. They have been extremely helpful for him to cope up with his ups and downs. Thanks to everyone at New Bridge Nursery for being there for is during all times and taking care of [child]."

Rainbow | Agree

"[child] adores New Bridge and all the staff. He has made a good bond with Mandy and trusts her completely."

Rainbow | Agree

"The Teachers, Staff and other worker and the facilities in the school are favourable for my child."

Snowflake | Agree

"[child] loves nursery and happily goes in most days."

Rainbow | Agree

"[child] loves nursery."

Snowflake | Agree

"[child] loves her time at nursery, she is always raving about how much fun she has with all her peers, and how much she loves her teachers, especially Becca."

Rainbow | Agree

"[child] has been thriving at this nursery, he is always happy to arrive in the morning and often upset when he leaves."

Sunshine | Agree

"[child] is exceptionally happy at nursery and we feel very lucky to be able to send her to New Bridge"

Rainbow | Agree

"[child] is Super Happy When She is coming to Nursery or during her Stay in the Nursery"

Snowflake | Agree

Parent comments: statement 1

My child is happy at this nursery. | Page 2 of 3

"[child] has a wonderful time at nursery with the wonderful staff and his lovely friends"

Rainbow | Agree

"[child] has made lots of friends at New Bridge and is comfortable with the staff. He talks about them all fondly and clearly has a strong relationship with his key worker in particular."

Rainbow | Agree

"Yes, my child is happy at nursery. She enjoy going each day, have settled in well, and come home talking positively about the activities and staff. We are pleased with the care and support they receive."

Rainbow | Agree

"[child] is always happy to go into nursery"

Sunshine | Agree

"Always happy to go and come home, loves it and his teachers"

Rainbow | Agree

"She really likes her nursery and her teachers"

Rainbow | Agree

"My is always running to the gate as soon as we stop the car. Always excited, never cried never refuse to come to nursery"

Snowflake | Agree

"My child loves going to Snowflakes"

Snowflake | Agree

"[child] enjoyed playing with her friends and learning new skills."

Rainbow | Agree

Parent comments: statement 1

My child is happy at this nursery. | Page 3 of 3

"[child] enjoys nursery and his speech has developed a lot since attending new bridge"

Sunshine | Agree

"[child] has been very happy at Newbridge"

Rainbow | Agree

"Very Happy"

Snowflake | Agree

"He is always happy to come to nursery"

Rainbow | Agree

Parent comments: statement 2

My child feels safe at this nursery. | Page 1 of 2

"With his health issues never felt safer anywhere leaving him away from us. He is taken care and kept in best place possible."

Rainbow | Agree

"I have never had any cause for concern regarding safety sending [child] to New Bridge. The staff are careful and competent, ensuring the children are always safe."

Rainbow | Agree

"The Security System in the School is fantastic"

Snowflake | Agree

"[child] can't tell me verbally, but by his reactions with staff and the ease of going in I would say yes he feels safe."

Snowflake | Agree

"Yes, although she has said at a couple of times that she was hit by another child but in general she feels very safe and comfortable with her teachers/carers"

Rainbow | Agree

"[child] expresses himself differently to others, but he is never reluctant to go towards his teachers which tells me that he feels safe and comfortable."

Sunshine | Agree

"Excellent safeguarding procedures are in place- I was contacted immediately following an incident of inappropriate touch by another child. I felt the incident was handled proportionately and robustly."

Rainbow | Agree

"[child] always felt super Happy and safe with all around"

Snowflake | Agree

"We both feel that New Bridge is incredibly safe"

Rainbow | Agree

Parent comments: statement 2

My child feels safe at this nursery. | Page 2 of 2

"It took a while for [child] to fully settle in but whenever he has had a worry we've been able to communicate it to the staff who have dealt with it compassionately and sensitively."

Rainbow | Agree

"Yes, I feel my child is safe at the nursery. The staff are caring, attentive, and create a secure environment where my child feels happy and comfortable."

Rainbow | Agree

"[child] has a great relationship with his teachers and feel safe with them"

Sunshine | Agree

"No concerns about safety"

Rainbow | Agree

"[child] comes back happy and feels very safe"

Sunshine | Agree

"I never worry about her safety"

Rainbow | Agree

"Totally Safe"

Snowflake | Agree

"Very safe"

Rainbow | Agree

Parent comments: statement 3

The nursery promotes good behaviour. | Page 1 of 2

"He has learnt so much from going into nursery. For which we are very happy."

Rainbow | Agree

"The team have really helped [child] improve his social skills and manage his emotions. They always appear calm handling behaviour issues."

Rainbow | Agree

"Yes, because we see that in the children's behaviour"

Snowflake | Agree

"I love seeing [child] exhibit new polite and kind behaviour learned at nursery, it has been a great influence on her overall attitude towards others."

Rainbow | Agree

"Staff always support her with right behavior"

Snowflake | Agree

"Strongly agree, the staff have supported [child] when he was struggling expressing his feelings and sometimes lashing out. I have seen a brilliant positive change in his behaviour at home"

Rainbow | Agree

"From what [child] says about his experiences at nursery it is clear that there are high expectations of behaviour and that behaviour is seen as communication and dealt with therapeutically to maintain children's safety and sense of community."

Rainbow | Agree

"Yes, the nursery promotes good behaviour very well. The staff are kind, consistent, and encourage children to be respectful, caring, and share with others."

Rainbow | Agree

"Newbridge has contributed immensely to an improvement in [child] behaviour in the last few months. Your calm, professional approach and the way incidents are dealt with has positively impacted how [child] interacts with other children outside of nursery, as well as my relationship with him as a parent."

Rainbow | Agree

Parent comments: statement 3

The nursery promotes good behaviour. | Page 2 of 2

"Generally speaking yes - when other children were badly behaved it was dealt with from our side well in terms of updates."

Rainbow | Agree

"The nursery is very good with dealing with good behaviour"

Sunshine | Agree

"[child] often tells me about how some children might have acted silly and how they have been told to change their behaviour (obviously in her words)"

Rainbow | Agree

"Good learning"

Snowflake | Agree

Parent comments: statement 4

The nursery keeps me up to date with what my child is learning and the progress they are making. | Page 1 of 3

"They inform us about our child and keep us posted with all reminders and updates."

Rainbow | Agree

"We appreciate the detailed weeknotes on tapestry and updates about activities"

Rainbow | Agree

"They are absolutely fantastic when it comes to given update about children's situation in school."

Snowflake | Agree

"Everything is very transparent through daily communication face to face and online updates on Tapestry"

Rainbow | Agree

"The nursery is amazing with communicating updates and concerns about [child]."

Sunshine | Agree

"Excellent communication and all staff make themselves available if needed."

Rainbow | Agree

"All the Staff is super and they support [child] with her learning and progress"

Snowflake | Agree

"Very pleased with the Tapestry updates and focus week meetings"

Rainbow | Agree

"We have found the focus weeks and meetings really useful as a way to check in with [child]'s key worker about his progress."

Rainbow | Agree

Parent comments: statement 4

The nursery keeps me up to date with what my child is learning and the progress they are making. | Page 2 of 3

"Focus weeks are really a great way to share and get updates."

Sunshine | Agree

"Yes, the nursery keeps us well informed about our child's learning and progress through regular updates and communication. We appreciate being kept involved and informed."

Rainbow | Agree

"Weekly updates plus quick update at the end of the day"

Sunshine | Agree

"Tapestry works very well for providing regular updates. The 'what they've learnt this week' and 'what they will be learning next week' is really useful for opening up conversations with the children about what they've been doing, when usually you would get an 'I don't know', as well as knowing what areas they have developed in."

Rainbow | Agree

"I always get reports about her progress, this is most of recorded with her pictures on tapestry"

Snowflake | Agree

"The weekly updates are always very interesting to see what they have been learning."

Rainbow | Agree

"Tapestry kept us up to date with what they were doing every week for us to complement at home."

Rainbow | Agree

"Im Always being informed of anything that involves [child]"

Sunshine | Agree

"I like the tapestry app and do like to speak to staff for periodic updates on how she is doing"

Rainbow | Agree



Parent comments: statement 4

The nursery keeps me up to date with what my child is learning and the progress they are making. | Page 3 of 3

"All up to date"

Snowflake | Agree

Parent comments: statement 5

When I have raised concerns, they have been dealt with properly. | Page 1 of 2

"As yet I haven't had any concerns but believe they perfectly and calmly solve it."

Snowflake | Agree

"The nursery staff is always receptive to our concerns and offer to help and assist however they can"

Rainbow | Agree

"The nursery have been amazing with identifying [child]'s needs and dealing with them with his best interest in mind."

Sunshine | Agree

"I have never raised a concern as such but have total confidence in the team"

Rainbow | Agree

"Staff always happy with inputs"

Snowflake | Agree

"Staff have always been approachable and taken any concerns seriously. They have also been dealt with in a timely manner and any updates fed back to us."

Rainbow | Agree

"Never been to any situation where i had to report something, which i think a good :)"

Sunshine | Don't know or not applicable

"Any concerns we have raised have been listened to and dealt with promptly and professionally. We appreciate the staff's support and open communication."

Rainbow | Agree

"Deal with an problems quickly"

Sunshine | Agree

Parent comments: statement 5

When I have raised concerns, they have been dealt with properly. | Page 2 of 2

"I haven't had any concerns"

Snowflake | Don't know or not applicable

"Agree, but there was one occasion we raised via email about [child] socialability and was told that someone would contact us, but no one did."

Rainbow | Agree

"Haven't raised anything"

Sunshine | Don't know or not applicable

"Again no concerns"

Rainbow | Agree

"Provide all update"

Snowflake | Agree

Parent comments: statement 6a

My child has SEND and this nursery gives them the support they need to succeed.

"They are so wonderful and perfect in finding help and solutions to my child needs."

Snowflake | Agree

"[child] joining Snowflakes has been life changing for him and us as parents, the support from the team has been beyond incredible."

Snowflake | Agree

"The nursery has been absolutely brilliant in dealing with [child]'s special needs, not only by supporting him and showing him ample affection, but also by arranging his EHCP application and assisting with all the steps. I am forever grateful to everyone at new bridge for how diligent and caring they have been with [child]."

Sunshine | Agree

"All Snowflakes staff members are really supportive with our child in the nursery. They always support with EHCP and steps to move further."

Snowflake | Agree

"Couldn't thank staff enough with how they deal with [child]"

Sunshine | Agree

"[child] has only thrive since attending the nursery she has really improved, the nursery meet her needs"

Snowflake | Agree

"Very good support"

Snowflake | Agree

Parent comments: statement 7

My child does well at this nursery. | Page 1 of 2

"Yes he thrives well around his friends and teachers."

Rainbow | Agree

"We are very grateful for all the help the nursery has provided, and we're confident that they have helped give [child] the best start for transitioning to school"

Rainbow | Agree

"Very well, in fact I wish he will stay there till 18yrs"

Snowflake | Agree

"[child] has developed in many ways that the nursery has been absolutely key to make happen."

Rainbow | Agree

"He had a rocky start, but he now feels extremely comfortable and happy to explore new things and learn new skills."

Sunshine | Agree

"[child] is articulate, increasingly confident, sensitive to the feelings of others and has excellent knowledge of stories and rhymes- all of which have been nurtured and taught with precision. Her focus week targets are well matched to her level of development."

Rainbow | Agree

"[child] has learnt a lot during her time in this nursery"

Snowflake | Agree

"[child] has learned so much at nursery and I am so grateful to the staff"

Rainbow | Agree

"The main thing we hoped [child] would gain from attending nursery was confidence and independence in developing a part of his identity outside of being at home with us. He has certainly achieved this at New Bridge and had a lot of fun along the way!"

Rainbow | Agree

Parent comments: statement 7

My child does well at this nursery. | Page 2 of 2

"Yes, my child is doing very well at this nursery. We have seen great progress in their confidence, learning, and social skills, and they enjoy attending every day."

Rainbow | Agree

"[child] has thrived at this nursery and has learned so much"

Sunshine | Agree

"Yes he always comes homes and tell us what he has learned :)"

Rainbow | Agree

"[child] is always mentioning things that he has learnt, including letters, numbers etc."

Rainbow | Agree

"[child] behavior has improved, her speech and language has improve, her understanding as well."

Snowflake | Agree

"She has grown in confidence"

Rainbow | Agree

"Very good"

Snowflake | Agree

Parent comments: statement 8

There is a good range of learning opportunities, both inside and outside. | Page 1 of 2

"Very well maintained and lot of space for kids to explore."

Rainbow | Agree

"Their facilities around are fantastic and enjoyable for the children but I think they still need more and different games."

Snowflake | Agree

"Lot of good activities in the nursery."

Snowflake | Agree

"Fab resources, particularly outside"

Rainbow | Agree

"We have been really impressed with all the enrichment activities [child] has had the opportunity to take part in, e.g the visiting farm, the church visit, the sports sessions and celebration days. It was especially lovely to be invited in for Mother's Day and Father's Day celebrations. [child] appreciated being able to share an insight into his nursery world with us and so did we. In terms of every day learning, [child] has come home with lots of new knowledge (about space, in particular) and developed his phonemic awareness too, thanks to his daily phonics sessions."

Rainbow | Agree

"My child really loves being in school garden!"

Sunshine | Agree

"The nursery provides a wide range of engaging learning opportunities both indoors and outdoors. These activities have helped our child develop confidence, creativity, and new skills while enjoying their learning."

Rainbow | Agree

"[child] enjoys the garden and the amount of space there is both inside and outside with great facilities all round"

Sunshine | Agree

"I'm always pleasantly surprised at some of the fun educational activities the team do with the children"

Rainbow | Agree



Parent comments: statement 8

There is a good range of learning opportunities, both inside and outside. | Page 2 of 2

"Very good learning"

Snowflake | Agree

Parent comments: statement 9

The nursery recognises my child as an individual and supports their needs. | Page 1 of 2

"They have time for each individual and access their special needs and dealt with it."

Snowflake | Agree

"I feel like the nursery staff have been extremely understanding and supportive of [child]'s special needs and behaviours, going above and beyond to help him and reassure us."

Sunshine | Agree

"[child] speaking (and singing) has come on in leaps and bounds since starting at New Bridge. When she started she didn't speak English and she didn't even understand that she couldn't just speak French at everyone. New Bridge has worked wonders with her."

Rainbow | Agree

"Always support [child] with all her needs."

Snowflake | Agree

"The staff, particularly Gemma, know [child] very well"

Rainbow | Agree

"[child]'s key worker has been amazing at meeting [child] where he is at and we've felt that she has truly seen him and valued him for the individual that he is, without judgement."

Rainbow | Agree

"The nursery knows my child well and recognises their individual needs and strengths. The staff provide caring, personalised support that helps them feel happy, confident, and included."

Rainbow | Agree

"The staff are incredibly good at understanding my child and his needs and puts things in place to get the best outcome for him"

Sunshine | Agree

"The Focus weeks have been really useful for this. I have been offered resources to use at home by Becca, and have been asked if there is any way you can help e.g. when I recently attended a behaviour course and was given tips to implement."

Rainbow | Agree

Parent comments: statement 9

The nursery recognises my child as an individual and supports their needs. | Page 2 of 2

"Absolutely"

Rainbow | Agree

"During the focus week it seems that objectives were set in a standard way, as my child was already achieving them for a while. They didn't seem based on recent achievements or learning opportunities."

Sunshine | Disagree

"Kennedy and Jemma do a great job comforting [child] in the mornings"

Sunshine | Agree

"She has a lovely relationship with her key worker Jo"

Rainbow | Agree

"All needs met"

Snowflake | Agree

Parent comments: statement 10

I would recommend this nursery to another family. | Page 1 of 3

"Definitely will recommend this nursery for everyone. They space and teachers are best for growing kids."

Rainbow | Yes

"The most amazing nursery!"

Sunshine | Yes

"Because they have time for the children and dedicated to help them."

Snowflake | Yes

"I would 100% recommend Newbridge Nursery School and have done many times by word of mouth and on local social media groups when parents have asked about local nursery options. I thoroughly believe that the nursery Head, Jean, and all the staff have the children's and staff's best interests at heart and this shows in the culture and care at the nursery. It is well organised, child centred, loving, creative, caring and imaginative in the approach to child care. As a parent I have felt my son is in a safe pair of hands and I trust he is thriving whilst in the care of nursery. Thank you for all you do, it has truly meant a lot to us as parents to have had this great start for our son and we will miss the nursery and the amazing staff when our son moves up to school in September. Eternally grateful!"

Rainbow | Yes

"I already have and will continue to."

Sunshine | Yes

"I would absolutely recommend New Bridge. [child] has been so happy here and she will definitely miss it."

Rainbow | Yes

"Thank you New Bridge all staff members with the support we got from everyone. Specially Snowflakes Team, you are Star :)"

Snowflake | Yes

"I already recommend to all my friends"

Rainbow | Yes

"We are so thankful for the nurture and care New Bridge has given to [child] during his first experience of being taken care of outside of the family. We've seen his confidence and independence grow and his learning progress in many areas. He has also made some strong friendships from nursery, as have we with the lovely families [child] has introduced us to. We will all really miss touching base every day with the community that stems from New Bridge. Thank you to all the wonderful staff."

Rainbow | Yes

Parent comments: statement 10

I would recommend this nursery to another family. | Page 2 of 3

"Yes, definitely."

Sunshine | Yes

"Yes, we would happily recommend this nursery to other families. We are very pleased with the care, support, and learning environment provided."

Rainbow | Yes

"The only nursery I would recommend to others, they listen and understand and put the work in for each child to make sure they have the best time at nursery aswell as their learning"

Sunshine | Yes

"Lovelt nursery, very knowledgeable and professional staff who put the children first and try to ensure they are all thriving"

Sunshine | Yes

"Of course, great staff :)"

Rainbow | Yes

"Definitely! We've been really happy with everything."

Rainbow | Yes

"Absolutely"

Rainbow | Yes

"New Bridge has been a wonderful place for our daughter [child]. From the very start she settled quickly and was always happy to go in each morning — which says everything about the atmosphere the staff have created. A special mention must go to Jo. She has been brilliant: warm, patient and genuinely attentive to [child] as an individual. She always knew exactly how [child] was getting on and took the time to share the little moments with us at pick-up. [child] adores her, and the confidence she has gained under Jo's care has been lovely to see. The whole team is caring and welcoming, and the outdoor space and activities have given [child] so much to explore and enjoy. We are only leaving because we are moving house, and we will genuinely miss it. Thank you to Jo and everyone at New Bridge for looking after [child] so well."

Sunshine | Yes

"I'm ever so grateful first to the Sunshine team and Mel who helped [child] start nursery. After a difficult start, he loved every minute of his time at Sunshine and was a very happy 2-year-old there :) I'm thankful to the Rainbow team and Mandy for helping him transition to Rainbows and teaching him so many things. He has started speaking English confidently, he can write his name, count and more. I'm grateful to the Rainbow team for preparing him for school. He's very excited about this new step."

Rainbow | Yes

Parent comments: statement 10

I would recommend this nursery to another family. | Page 3 of 3

"Communication with parents could be greatly improved. It is not clear whether we should use the email or tapestry to communicate with our child key worker or the room leader. Going through the office seems overkill for non-urgent questions, but on the other hand messages on tapestry are sometimes not read for days. Unfortunately some parents cannot do drop-off or pickup, and need a reliable way to communicate with the room."

Sunshine | Yes

"[child] really enjoyed her time at New Bridge, thank you to everyone there over the last two years!"

Rainbow | Yes

"Yes I would 1000% recommend this nursery, they have great facilities and the staff are so lovely and caring. They treat the children all like their own, and that makes my son feel safe and happy here. Couldn't of picked a better nursery for [child]."

Sunshine | Yes

"Already do"

Rainbow | Yes

"[child] has had such a fantastic time at nursery this past year. It's clear from talking to Jo, and the updates on Tapestry, that [child] has thrived at New Bridge as the charming weirdo we know and love and we are so grateful for everything you have done."

Rainbow | Yes

"Excellent nursery"

Snowflake | Yes

"Sure very good The Teacher are very nice and lovely"

Rainbow | Yes



Thank you

Your feedback helps New Bridge Nursery School continue to improve for children and families.

Challenging Minds in a Changing World

