Parent/Carer's Survey Results Highlights - July 2021 – Number of replies: 32

Blagdon Nursery	Strongly agree	Agree	Disagree	Strongly disagree	Don't know	Comments
My child is happy at nursery	78.1%	21.9%				 Both my children have now attended Blagdon Nursery and it's been the best decision ever. Kids were settled and taken care of. Can't overemphasised how great this Nursery is. She enjoys being out in the garden, crafts, cooking, singing and dancing. She made friendships and opened up. My child loves coming to nursery and is very happy
My child feels safe at nursery.	75%	25%				 The staff are very professional and caring and are good at communicating if anything happens during nursery. They are also quick to take things on board and I get the sense that my child trusts the grown-ups in the room. Any problems the nursery would let me know. My child felt very safe and comfortable going to nursery. My child has a lot of trust in the staff and formed some strong relationships with staff.
The nursery promotes good behaviour.	78.1%	21.9%				 My child gets a lot of positive affirmation and encouragement. Yes my child is taught to be kind and gentle My child's behaviour has changed dramatically since attending Blagdon. He has calmed down so much and a lot more confident and fluent with his speaking and listening skills
The nursery keeps me up to date with my child's learning.	68.8%	31.3%				 Yes via Tapestry and in person whenever I enquire I receive regular updates from teachers when I take or pick up my child and I get updates on Tapestry Love seeing all the stuff my child has been up to on tapestry
When I have raised concerns with the nursery they have dealt with it appropriately.	62.5%	25%			Not relevant 12.5%	 I haven't had much need to raise issues but when there has been the odd incident, they have been very quick to take it on board. Every concern I have raised to the nursery has been dealt with correctly and I am very grateful for Charlotte. The nursery has been a huge support to me for personal circumstances and gone above and beyond to make me feel at ease along with the safety of my child.

My child has SEND and this nursery gives them the support they need to succeed.	41.2%	23.5%	11.8%	23.5%	 This question was misunderstood by a few parents and as such the results were a bit inaccurate They do Blagdon are great with my child who is on an ISP & is meeting all her targets
The nursery has high expectations for my child.	59.4%	25%		15.6%	 They encourage my child to try different things out and create lots of learning opportunities for him to interact with. They agree with me that she is defo ready for school. She is very confident at just 4years and loves learning They encourage my child a lot in all aspects.
My child does well at this nursery.	81.3%	18.8%			 He's probably still learning to feel confident at nursery but I feel like the support is there to keep him developing and thriving. My child has blossomed so much Come so far since joining Blagdon. I am more than satisfied and very glad he managed to get a place there.
The nursery lets me know how well my child is achieving and progressing.	68.8%	31.3%			 Againend of term round up explains all aspects of her learning and accomplishments. Always updating me on Tapestry and text messages with regards to news and information as parents that we need Great communication with his key worker and reports clear and frequent
There is a good range or learning opportunities for my child both inside and outside.	68.8%	28.1%		3.1%	 Loads of material, interesting activities to do. Teachers are very creative. There are some things that you just can't do at homethe nursery fill that void with all sorts of fun and creative things to do. Great facilities both in the room and garden
The nursery recognised my child as an individual and supports their needs.	68.8%	31.3%			 My child's keyworker has got to know him well and is curious about his interests and ideas. They know what she can do more than I can see as they can see how she reacts to the children around her. How she deals with group activities. She helps with the other children. She loves to help and help organize. And they encourage that to help her be the best she can be. My child can be quite a handful. Currently been referred to CAHMS and the nursery do activities with him directly to help with his concentration and needs.
The learning and support offered by the nursery during any Covid closure was suitable.	68.8%	25%		6.3%	 First lockdown my child did home learning which was sent every day. Second lockdown my child was lucky enough to keep attending Blagdon Regular phone calls and activities & stories posted on Tapestry were great for my child

			Accommodated my child's needs whilst I was a key worker.
I would recommend this	YES	NO	The one NO response was from someone who had clicked strongly
nursery to another family.	96.6%	3.1%	agree /agree for each question – I am wondering if the no response was an accident??
			Very dedicated staff and overall provision.
			 I am very pleased with my choice of nursery for my daughter. Just a shame there was no cooked lunches.
			Brilliant nursery, the teachers are so lovely. sad to be leaving due to big school
			Brilliant nursery and highly recommend to everyone I know
			 My eldest daughter went here. she is now 23and my youngest. Now 4.
			If I had any more children I would without a doubt send then here. It
			has been an amazing experience for them both and the staff are
			amazing with them! From Caroline who used to run Pals, to Miss Smith
			is apple tree. Both mine have loved every minute of being here.
			This nursery has been amazing with xxx and I have loved to see how
			much she has settled in and enjoying herself.
			I always recommend the nursery
			Anyone who gets a place is very lucky
			Lovely staff friendly staff.
			A fantastic nursery, you couldn't get a better start in life for your child-
			it definitely sets them up for their next adventure at school and for life!
			Highly recommend!!
			Without a doubt! Especially when I hear how friends and family are
			getting on with their children at other nursery's. I think Blagdon is great
			and I think how they teach and educated and care is amazing.
			All day, every day! Highly recommend
			Brilliant nursery. All of my children have attended Blagdon nursery