



Blagdon Nursery School

Parent Survey Results – July 2022



Statements	Strongly Agree/ Agree	Disagree/ Strongly Disagree	Don't Know	Not relevant
My child is happy at this nursery	97.8%	2.3%		
My child feels safe at this nursery	95.5%	4.5%		
The nursery promotes good behaviour	88.7%	2.3%		
The nursery keeps me updated with what my child is learning	97.5%	2.3%		
When I have raised concerns with the nursery they have been dealt with properly	88.6%	2.3%	4.5%	4.5%
Does your child had SEND needs?	YES 13.6%	NO 86.4%		
My child has SEND & this nursery gives them the support they need	100%			
The nursery has appropriately high expectations for my child	81.9%	6.8%		11.4%
My child does well at this nursery	97.8%			2.3%
There is a good range of learning opportunities both inside & outside	100%			
The nursery recognises my child as an individual & supports their needs	93.1%	2.3%		4.5%
The learning & support offered by the nursery during closures were suitable	84.1%	2.3%		13.6%
I would recommend this nursery to another family	YES 97.3%	NO 2.3%		

Analysis of results:

- All N1 and N2 families were sent the survey and we had 44 replies. The survey was sent out to parents/carers via text message and it was an online survey.
- 94.3% of responses were Strongly Agree/Agree across the 12 statements.
- 100% of SEND families agreed that Blagdon gives their children the support that they needed
- 100% of responses said that we offered a good range of activities inside and outside
- When looking at the responses I did see there could have been a few errors, e.g. one parent disagreed that their child was happy at nursery, but their comment was 'he adores coming to nursery.'

- Statement 2 – 2 responses strongly disagreed – one was anonymous and one was a situation that the staff knew about and were working hard to support, their comment reflected this hard work
- Statement 7 – ‘The nursery has high expectations for my child’ appeared to cause confusion. From the comments it seems that parents/carers feel that this is a negative statement
- Statement 11 regarding learning/support during closures – one response disagreed and said they didn’t have access to this, but they are a family who use Tapestry regularly – did they not realise that this was where the home learning was posted?
- 1 person strongly disagreed or disagreed with most statements and said that they would not recommend Blagdon, but they did this anonymously so it could not be followed up
- There were lots of mentions of Tapestry which is really positive

Suggested Actions:

- To think about how we can increase engagement with this survey – should we have a combination of paper copies and online versions?
- To give clear explanations of the questions within the parent survey to assist families to complete the survey with greater clarity.
- To ensure that parents/carers are clear where they can access any online learning during any future closures
- To introduce coffee mornings for families where we can discuss things such as how to use Tapestry and look at how we support children’s early learning. Re-introduce Stay and Play sessions so families have more experience of their child’s experiences at nursery.
- Maybe have a section where they can add contact details if they would like to further discuss their responses.

Some comments from families:

- Whenever I pick my child up she always have a smile 😊 on her face
- Has had the best experience at Blagdon nursery
- xxx has progressed so much and come out of her shell a lot since being at Blagdon she enjoys her teachers and friends she has made
- The staff give an update daily and tapestry is good you get to see what he’s been up to
- The nursery staff have always got time for a little chat to let me know how xxx has been in her morning session and what she’s been up too
- xxx has made amazing progress since starting in the orchard room. I am extremely happy with the high level of support xxx has been given.
- The staff always try to get the best out of xxx and always strive for xxx to reach her full potential.
- Always making my child thrive at nursery
- Wouldn’t have considered any other nursery

- There's a lot of activities set up outside and in. Lots of opportunities for fun and learning
- I have and always will recommend this nursery xxx is my 3rd child into the nursery and wouldn't want them going anywhere else but hear for nursery x great staff always happy and great with the children x
- Blagdon is lovely. The staff are kind and helpful.
- I would highly recommend nursery to anyone. I was absolutely over the moon when xxx joined. I put her name down for placement when she was around 6mths as I know it's the best nursery in area and glad that I did.
- All my 3 children loved/love nursery! I'm very happy with the setting and would 100% recommend it to friends and family!
- I always recommend the nursery to people I know looking for child care. Absolutely brilliant and I can't thank them enough for what they have done for my children.